

QUARTERLY REPORT
FIRST QUARTER 2016

## Topic

Section

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Plan Overview



Total Assets =\$4,808,384,684
Details on page 37


$\square$ Contributing Participants $\quad$ Non-Contributing Participants

|  | 2Q15 | 3Q15 | 4Q15 | 1 Q16 |
| :---: | :---: | :---: | :---: | :---: |
| Contributing Participants | 29,261 | 29,224 | 29,011 | 29,591 |
| Non-Contributing Participants | 12,067 | 12,318 | 12,807 | 12,480 |
| Total Participants | 41,328 | 41,542 | 41,818 | 42,071 |
| New Participants Added | 499 | 529 | 438 | 582 |
| Average Roth Deferral | \$166 | \$165 | \$154 | \$169 |
| Average Pre-Tax Deferral | \$296 | \$288 | \$265 | \$292 |
| Average Bi-Weekly Deferral for the quarter | \$300 | \$294 | \$270 | \$298 |
| Median Account Balance | \$50,495 | \$47,648 | \$48,817 | \$49,065 |
| Participants with a Roth account | 4,072 | 4,414 | 4,789 | 5,197 |





Net Cash Flow Detail can be found on page 39

Schwab Self-Directed Deferred Compensation Stable Value FDIC - Insured Savings Account

DCP Bond
DCP Large Cap Fund
DCP Mid Cap Fund
DCP Small Cap Fund

DCP International Fund

## Ultra Conservative Profile Portfolio

Conservative Profile Portfolio
Moderate Profile Portfolio

Aggressive Profile Portfolio
Ultra Aggressive Profile Portfolio


Transfer Activity Detail can be found on page 38


Transfer Activity Detail can be found on page 38



|  | Profile <br> Portfolios | International | Small Cap <br> Blend | Mid Cap <br> Blend | Large-Cap | Bond | Stable Value | Fixed Bank | Self-Directed |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| at 06/30/15 | $17.2 \%$ | $4.7 \%$ | $4.7 \%$ | $4.9 \%$ | $32.8 \%$ | $3.4 \%$ | $19.2 \%$ | $6.1 \%$ | $7.0 \%$ |
| at 09/30/15 | $17.3 \%$ | $4.4 \%$ | $4.4 \%$ | $4.5 \%$ | $31.5 \%$ | $3.5 \%$ | $20.8 \%$ | $6.7 \%$ | $6.9 \%$ |
| at $12 / 31 / 15$ | $17.1 \%$ | $4.3 \%$ | $4.4 \%$ | $4.6 \%$ | $32.5 \%$ | $3.3 \%$ | $20.4 \%$ | $6.4 \%$ | $7.0 \%$ |
| at $03 / 31 / 16$ | $17.3 \%$ | $4.2 \%$ | $4.2 \%$ | $4.4 \%$ | $32.3 \%$ | $3.3 \%$ | $21.0 \%$ | $6.4 \%$ | $6.9 \%$ |


*Roth Contribution Dollars are represented in dark green in the bar chart above.


|  | Profile Portfolios | International | Small Cap Blend | Mid Cap <br> Blend | Large-Cap | Bond | Stable Value | Fixed Bank | Self-Directed |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| at 06/30/15 | 29.8\% | 5.6\% | 5.5\% | 6.8\% | 27.7\% | 3.6\% | 11.4\% | 6.3\% | 3.3\% |
| at 09/30/15 | 30.6\% | 5.5\% | 5.5\% | 6.9\% | 27.3\% | 3.5\% | 11.1\% | 6.2\% | 3.4\% |
| at $12 / 31 / 15$ | 32.0\% | 5.4\% | 5.3\% | 6.6\% | 27.2\% | 3.3\% | 10.9\% | 6.1\% | 3.2\% |
| at 03/31/16 | 30.8\% | 5.2\% | 5.1\% | 6.3\% | 26.7\% | 3.3\% | 12.6\% | 6.5\% | 3.5\% |



Administrative Overview





Full details regarding distributions (including loan information) are found on the next page.
LACERS Transfers In Quarter

| Total number of transfers: | 6 |
| ---: | ---: |
| Total amount of transfers: | $\$ 1,003,677$ |
| Participants over Age $\mathbf{6 0}$ In-Quarter Activity | 9,344 |
| Distributions for this age bracket: | 3,948 |
| Number that are loans | 67 |
| Number that are Service Credits | 18 |

## Distribution Detail

| FULL DISTRIBUTIONS | Distribution Amounts | Percent | Participant Count | Percent | Average Withdrawal |
| :---: | :---: | :---: | :---: | :---: | :---: |
| TOTALS | \$13,378,007.05 | 100.0\% | 210 | 100.0\% | \$63,704.80 |
| CEDO/QDRO | 550,733.71 | 4.1\% | 12 | 5.7\% | 45,894.48 |
| DEATH | 1,668,930.43 | 12.5\% | 24 | 11.4\% | 69,538.77 |
| DEMINIMUS | 0.00 | 0.0\% | 0 | 0.0\% | $n / a$ |
| HARDSHIP | 0.00 | 0.0\% | 0 | 0.0\% | $n / a$ |
| PLAN TO PLAN TRANSFER | 28,696.24 | 0.2\% | 1 | 0.5\% | 28,696.24 |
| RETIREMENT | 7,813,431.89 | 58.4\% | 112 | 53.3\% | 69,762.78 |
| SEP SERVICE | 3,316,214.78 | 24.8\% | 61 | 29.0\% | 54,364.18 |
| PARTIAL DISTRIBUTIONS |  |  |  |  |  |
| TOTALS | \$53,893,128.26 | 100.0\% | 2,217 | 100.0\% | \$24,309.03 |
| CEDO/QDRO | 459,823.20 | 0.9\% | 15 | 0.7\% | 30,654.88 |
| DEMINIMUS | 4,623.23 | 0.0\% | 1 | 0.0\% | 4,623.23 |
| DEATH | 206,229.09 | 0.4\% | 10 | 0.5\% | 20,622.91 |
| HARDSHIP | 403,033.19 | 0.7\% | 56 | 2.5\% | 7,197.02 |
| LOAN | 17,894,091.87 | 33.2\% | 1,292 | 58.3\% | 13,849.92 |
| MINIMUM DISTRIBUTIONS | 0.00 | 0.0\% | 0 | 0.0\% | $n / a$ |
| PLAN TO PLAN TRANSFER /IN PLAN RTH | 601,791.36 | 1.1\% | 12 | 0.5\% | 50,149.28 |
| RETIREMENT | 19,676,071.62 | 36.5\% | 443 | 20.0\% | 44,415.51 |
| SEP SERVICE | 13,879,732.52 | 25.8\% | 245 | 11.1\% | 56,651.97 |
| EXTERNAL TRANSFERS | 9,284.42 | 0.0\% | 4 | 0.2\% | 2,321.11 |
| SERVICE CREDITS | 758,447.76 | 1.4\% | 139 | 6.3\% | 5,456.46 |
| PERIODIC INSTALLMENTS |  |  |  |  |  |
| TOTALS | \$7,266,814.51 | 100.0\% | 1,647 | 100.0\% | \$4,412.15 |
| CEDO/QDRO | 31,343.14 | 0.4\% | 9 | 0.5\% | 3,482.57 |
| DEATH | 246,916.39 | 3.4\% | 71 | 4.3\% | 3,477.70 |
| MINIMUM DISTRIBUTIONS | 1,737,404.22 | 23.9\% | 455 | 27.6\% | 3,818.47 |
| RETIREMENT | 5,236,150.76 | 72.1\% | 1,111 | 67.5\% | 4,713.01 |
| 70 1/2 INSER | 15,000.00 | 0.2\% | 1 | 0.1\% | 15,000.00 |





The top 10 providers represent 62\% of total assets withdrawn and rolled to an IRA in 1Q 2016.


Loan Balance Details for Active Loans
Total Balance of Outstanding Loans as of March 31, 2016: \$186,782,502.74
Average Balance of Outstanding Loans as of March 31, 2016: \$8,853.51
Total Balance of Defaulted Loans as of March 31, 2016: \$6,565,439.74
Loan Balance Details for Retiree Loans
Total number of retiree loans:
New number of retiree loans added during the quarter: 28
Total number of converted loans:
472
New number of converted loans added during the quarter: 43

## Loan Default Details for Quarter

Total number of loans defaulted during the quarter: 54
Total dollar amount of defaulted loans during the quarter: \$409,365.70
Historical data found on page 40.

## Loan Highlight by Year

Loan Initiations
$\square 2014$-2015 -2016


Average New Loan Initiations 2014: 519
2015: 511
2016: 431

## Outstanding Loans



Average Outstanding Loans 2014: 19,576
2015: 19,550
2016: 20,739

## Hardships



## Keytalk ${ }^{\oplus}$ Statistics



Total Logins Keytalk: 9,603


Total Logins Internet: 227,504
Average Logins Internet Monthly: 75,835
Average Distinct Users Monthly: 11,780

| Quarter Ending | Online Statements | Total Statements | Percentage Utilization |
| ---: | ---: | ---: | ---: |
| $12 / 31 / 2011$ | 2,369 | 40,348 | $5.87 \%$ |
| $3 / 31 / 2012$ | 2,348 | 40,566 | $5.79 \%$ |
| $6 / 30 / 2012$ | 2,918 | 40,582 | $7.19 \%$ |
| $9 / 30 / 2012$ | 2,956 | 40,494 | $7.30 \%$ |
| $12 / 31 / 2012$ | 3,003 | 40,392 | $7.43 \%$ |
| $3 / 31 / 2013$ | 4,014 | 40,550 | $9.90 \%$ |
| $6 / 30 / 2013$ | 4,088 | 40,604 | $10.07 \%$ |
| $9 / 30 / 2013$ | 4,218 | 40,582 | $10.39 \%$ |
| $12 / 31 / 2013$ | 5,434 | 40,635 | $13.37 \%$ |
| $3 / 31 / 2014$ | 6,318 | 40,734 | $15.51 \%$ |
| $6 / 30 / 2014$ | 7,508 | 40,609 | $18.49 \%$ |
| $9 / 30 / 2014$ | 8,254 | 40,757 | $20.25 \%$ |
| $12 / 31 / 2014$ | 9,580 | 40,906 | $23.42 \%$ |
| $3 / 31 / 2015$ | 10,508 | 41,061 | $25.59 \%$ |
| $6 / 30 / 2015$ | 11,397 | 41,340 | $27.57 \%$ |
| $9 / 30 / 2015$ | 12,173 | 41,560 | $29.29 \%$ |
| $12 / 31 / 2015$ | 12,831 | 41,840 | $30.67 \%$ |
| $3 / 31 / 2016$ | 13,459 | 42,148 | $31.93 \%$ |

## Local Office Activity



March 2013 - March 2016


Met with approximately 10, 934 participants.

- Popular topics: Retirement Calculator, Enrollments, Loan Requests, Distribution Requests, Purchase of Service Credits, Accrued Leaves, CatchUp Requests, Changes in Fund Offerings, DROP Rollovers, and Website Assistance.

Participant contact is the total number of employees and participants that we have spoke with in person or over via phone at group meetings and individual counseling sessions.


March 2013 - March 2016


Conducted 83 Deferred Comp Meetings

- Special DROP Exit Meetings at Los Angeles Fire and Police Pensions (LAFPP) Presentations
- Table Service at DWP, Harbor, LAX; and Benefit Fairs at Los Angeles Police Protective League (LAPPL).
- Conducted New Employee Orientation Presentations at DWP and LAX.

The data presented includes table service, group meetings and retirement presentations.


## Group Meetings by Department - YTD

| Department | $[\nabla$ | Meetings | Attendees Individual Sessions |
| :--- | ---: | ---: | :--- | Enrollments

## Attendees at Group Meetings



March 2013 - March 2016


During the $1^{\text {st }}$ quarter 2,297 individuals attended meetings at the following locations:

- Los Angeles World Airports (LAX)
- New Employee Orientations
-DWP
- New Employee Orientations at JFB and Sun Valley; and Retirement Presentations
- Fire/Police Pensions (LAFPP)
- Retirement Meetings and DROP Meetings
- Los Angeles Police Protective League (LAPPL)
- Benefit Fairs


March 2013 - March 2016


Conducted 2,180 Individual
Counseling Sessions.
Topics included:

- Accrued Leave Request
- Catch-up Contributions
- Distribution Requests
- DROP Rollover Assistance
- Investment Inquiries
- Loans
- Purchase of Service Credits
- Website login/PIN assistance

Individual counseling sessions were conducted at City Hall, and other locations, including Table Service.


## City Hall Service Center

- Averages 2,100 calls per month
- Accrued Leave Requests
- Distribution Requests
- Investment Inquiries
- Loan Requests

March 2013 - March 2016


Glendale Office

- Local office in Glendale averages 400 calls per month

Appendix

| Asset Class/Fund Name | at 06/30/15 |  |  | at 09/30/15 |  |  | at 12/31/15 |  |  | at 03/31/16 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Amount | PCT | Accounts | Amount | PCT | Accounts | Amount | PCT | Accounts | Amount | PCT | Accounts |
| Profile Portiolios |  |  |  |  |  |  |  |  |  |  |  |  |
| Ultra Aggressive Profile Portfolio | \$100,836,591 | 2.11\% | 5,111 | \$96,348,213 | 2.11\% | 5,324 | \$103,211,348 | 2.18\% | 5,506 | \$106,574,383 | 2.22\% | 5,641 |
| Aggresive Profile Portfolio | \$269,594,973 | 5.64\% | 10,359 | \$260,718,245 | 5.71\% | 10,531 | \$268,763,907 | 5.69\% | 10,672 | \$275,792,378 | 5.74\% | 10,818 |
| Moderate Profile Portfolio | \$296,307,592 | 6.20\% | 8,773 | \$275,566,049 | 6.04\% | 8,858 | \$283,441,086 | 6.00\% | 8,958 | \$291,594,570 | 6.06\% | 9,084 |
| Conservative Profile Portfolio | \$112,758,012 | 2.36\% | 3,350 | \$109,338,828 | 2.40\% | 3,436 | \$109,859,227 | 2.32\% | 3,466 | \$112,028,009 | 2.33\% | 3,561 |
| Ultra Consenvative Profile Portfolio | \$41,620,013 | 0.87\% | 1,331 | \$45,304,161 | 0.99\% | 1,432 | \$45,051,436 | 0.95\% | 1,465 | \$45,372,780 | 0.94\% | 1,536 |
| Profile Portfolios | \$821,117,181 | 17.2\% | 28,924 | \$787,275,497 | 17.3\% | 29,581 | \$810,327,004 | 17.1\% | 30,067 | \$831,362,120 | 17.3\% | 30,640 |
| International |  |  |  |  |  |  |  |  |  |  |  |  |
| DCP International Fund | \$224,329,308 | 4.7\% | 10,115 | \$199,627,851 | 4.4\% | 10,011 | \$202,899,927 | 4.3\% | 9,939 | \$200,362,630 | 4.2\% | 9,849 |
| International | \$224,329,308 | 4.7\% | 10,115 | \$199,627,851 | 4.4\% | 10,011 | \$202,899,927 | 4.3\% | 9,939 | \$200,362,630 | 4.2\% | 9,849 |
| Small Cap Blend |  |  |  |  |  |  |  |  |  |  |  |  |
| DCP Small Cap Fund | \$226,662,088 | 4.7\% | 9,637 | \$202,100,621 | 4.4\% | 9,621 | \$207,093,245 | 4.4\% | 9,554 | \$202,180,680 | 4.2\% | 9,487 |
| Small Cap Blend | \$226,662,088 | 4.7\% | 9,637 | \$202,100,621 | 4.4\% | 9,621 | \$207,093,245 | 4.4\% | 9,554 | \$202,180,680 | 4.2\% | 9,487 |
| Mid Cap Blend |  |  |  |  |  |  |  |  |  |  |  |  |
| DCP Mid Cap Fund | \$232,229,846 | 4.9\% | 7,302 | \$206,797,668 | 4.5\% | 7,328 | \$215,872,512 | 4.6\% | 7,354 | \$212,828,187 | 4.4\% | 7,260 |
| Mid Cap Blend | \$232,229,846 | 4.9\% | 7,302 | \$206,797,668 | 4.5\% | 7,328 | \$215,872,512 | 4.6\% | 7,354 | \$212,828,187 | 4.4\% | 7,260 |
| Large-Cap |  |  |  |  |  |  |  |  |  |  |  |  |
| DCP Large Cap Fund | \$1,566,622,692 | 32.8\% | 21,004 | \$1,442,172,515 | 31.6\% | 20,866 | \$1,541,964,958 | 32.6\% | 20,843 | \$1,549,644,026 | 32.2\% | 20,738 |
| Large-Cap | \$1,566,622,692 | 32.8\% | 21,004 | \$1,442,172,515 | 31.6\% | 20,866 | \$1,541,964,958 | 32.6\% | 20,843 | \$1,549,644,026 | 32.2\% | 20,738 |
| Bond |  |  |  |  |  |  |  |  |  |  |  |  |
| DCP Bond Fund | \$161,423,586 | 3.4\% | 7,968 | \$158,351,677 | 3.5\% | 7,877 | \$154,124,369 | 3.3\% | 7,747 | \$159,502,222 | 3.3\% | 7,699 |
| Bond | \$161,423,586 | 3.4\% | 7,968 | \$158,351,677 | 3.5\% | 7,877 | \$154,124,369 | 3.3\% | 7,747 | \$159,502,222 | 3.3\% | 7,699 |
| Stable Value Fund |  |  |  |  |  |  |  |  |  |  |  |  |
| Deferred Compensation Stable Value Fund | \$918,830,708 | 19.2\% | 12,995 | \$948,040,725 | 20.8\% | 13,118 | \$962,367,181 | 20.4\% | 13,250 | \$1,009,724,061 | 21.0\% | 13,629 |
| Stable Value Fund | \$918,830,708 | 19.2\% | 12,995 | \$948,040,725 | 20.8\% | 13,118 | \$962,367,181 | 20.4\% | 13,250 | \$1,009,724,061 | 21.0\% | 13,629 |
| Fixed Bank Fund |  |  |  |  |  |  |  |  |  |  |  |  |
| FDIC Insured Sauings Option | \$291,603,108 | 6.1\% | 8,757 | \$303,538,745 | 6.7\% | 8,863 | \$302,681,706 | 6.4\% | 15,493 | \$309,234,728 | 6.4\% | 15,220 |
| Fixed Bank Fund | \$291,603,108 | 6.1\% | 8,757 | \$303,538,745 | 6.7\% | 8,863 | \$302,681,706 | 6.4\% | 15,493 | \$309,234,728 | 6.4\% | 15,220 |
| Self-Directed |  |  |  |  |  |  |  |  |  |  |  |  |
| Schwab Self-Directed | \$334,615,141 | 7.0\% | 5,139 | \$315,891,876 | 6.9\% | 5,242 | \$329,351,844 | 7.0\% | 5,347 | \$333,546,030 | 6.9\% | 5,401 |
| Self-Directed | \$334,615,141 | 7.0\% | 5,139 | \$315,891,876 | 6.9\% | 5,242 | \$329,351,844 | 7.0\% | 5,347 | \$333,546,030 | 6.9\% | 5,401 |
| Grand Total | \$4,777,433,658 | 100.0\% | 104,539 | \$4,563,797,175 | 100.0\% | 105,179 | \$4,726,682,745 | 100.0\% | 112,240 | \$4,808,384,684 | 100.0\% | 112,663 |


| Fund Name | Contributions | Additional Deposit | Transfers In | Distributions | Transters Out | Ending Balance | Net Transfers |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Ultra Aggressive Profile Portfolio | \$5,038,634 | \$1,447,229 | \$15,451,984 | (\$1,660,274) | (\$18,017,737) | \$2,259,834 | (\$2,565,753) |
| Aggressive Profile Portfolio | \$10,267,354 | \$671,397 | \$11,511,100 | (\$3,575,004) | (\$15,399,071) | \$3,475,777 | (\$3,887,971) |
| Moderate Profile Portfolio | \$6,355,105 | \$2,861,366 | \$13,803,862 | (\$4,824, 194) | (\$14,780,417) | \$3,415,722 | $(\$ 976,556)$ |
| Conservative Profile Portfolio | \$2,112,178 | \$30,394 | \$9,828,664 | (\$1,836,185) | (\$10,359,229) | (\$224,178) | $(\$ 530,565)$ |
| Ultra Conservative Profile Portfolio | \$689,695 | \$425,458 | \$8,838,984 | (\$668,914) | (\$9,904,938) | (\$619,715) | (\$1,065,954) |
| DCP International Fund | \$4,158,589 | \$211,335 | \$2,363,096 | (\$2,073,591) | (\$7,662,769) | (\$3,003,340) | (\$5,299,674) |
| DCP Small Cap Fund | \$4,086,661 | \$88,740 | \$4,654,319 | (\$1,842,634) | (\$10,215,939) | (\$3,228,853) | (\$5,561,621) |
| DCP Mid Cap Fund | \$4,981,606 | \$470,759 | \$8,598,515 | (\$2,837,306) | (\$16,866,465) | (\$5,652,892) | (\$8,267,951) |
| DCP Large Cap Fund | \$21,221,863 | \$1,639,172 | \$20,182,177 | (\$15,145,722) | (\$39,633,275) | (\$11,735,785) | (\$19,451,097) |
| DCP Bond | \$2,642,904 | \$164,442 | \$6,771,089 | (\$3,028,233) | (\$6,699,119) | $(\$ 148,917)$ | \$71,970 |
| FDIC - Insured Savings Account | \$5,146,114 | \$1,021,839 | \$33,537,126 | (\$5,869,458) | (\$27,619,465) | \$6,216,156 | \$5,917,661 |
| Deferred Compensation Stable Value | \$10,002,206 | \$24,244,210 | \$69,464,949 | (\$30,466,157) | (\$30,490,096) | \$42,755,113 | \$38,974,854 |
| Schwab Self-Directed | \$2,777,873 | \$985,142 | \$10,190,330 | (\$710,277) | (\$7,652,277) | \$5,590,791 | \$2,538,053 |


| Fund | Contributions | Additional Deposit | Transfers In | Distributions | Transfers Out | Net Cash Flow | Net Transters |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Ultra Aggressive Profile Portfolio | \$5,038,634 | \$1,447,229 | \$15,451,984 | (\$1,660,274) | (\$18,017,737) | \$2,259,834 | (\$2,565,753) |
| Aggressive Profile Portfolio | \$10,267,354 | \$671,397 | \$11,511,100 | (\$3,575,004) | (\$15,399,071) | \$3,475,777 | (\$3,887,971) |
| Moderate Profile Portfolio | \$6,355,105 | \$2,861,366 | \$13,803,862 | (\$4,824,194) | (\$14,780,417) | \$3,415,722 | $(\$ 976,556)$ |
| Conservative Profile Portfolio | \$2,112,178 | \$30,394 | \$9,828,664 | (\$1,836, 185) | (\$10,359,229) | $(\$ 224,178)$ | $(\$ 530,565)$ |
| Ultra Conservative Profile Portfolio | \$689,695 | \$425,458 | \$8,838,984 | $(\$ 668,914)$ | (\$9,904,938) | (\$619,715) | (\$1,065,954) |
| DCP International Fund | \$4,158,589 | \$211,335 | \$2,363,096 | (\$2,073,591) | (\$7,662,769) | (\$3,003,340) | (\$5,299,674) |
| DCP Small Cap Fund | \$4,086,661 | \$88,740 | \$4,654,319 | (\$1,842,634) | (\$10,215,939) | (\$3,228,853) | (\$5,561,621) |
| DCP Mid Cap Fund | \$4,981,606 | \$470,759 | \$8,598,515 | (\$2,837,306) | (\$16,866,465) | (\$5,652,892) | (\$8,267,951) |
| DCP Large Cap Fund | \$21,221,863 | \$1,639,172 | \$20,182,177 | (\$15,145,722) | (\$39,633,275) | (\$11,735,785) | (\$19,451,097) |
| DCP Bond | \$2,642,904 | \$164,442 | \$6,771,089 | (\$3,028,233) | (\$6,699,119) | $(\$ 148,917)$ | \$71,970 |
| FDIC - Insured Savings Account | \$5,146,114 | \$1,021,839 | \$33,537,126 | (\$5,869,458) | (\$27,619,465) | \$6,216,156 | \$5,917,661 |
| Deferred Compensation Stable Value | \$10,002,206 | \$24,244,210 | \$69,464,949 | (\$30,466,157) | (\$30,490,096) | \$42,755,113 | \$38,974,854 |
| Schwab Self-Directed | \$2,777,873 | \$985,142 | \$10,190,330 | (\$710,277) | (\$7,652,277) | \$5,590,791 | \$2,538,053 |

## Loan Details

LOANS INITIATED

| Year | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | TOTAL YTD |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2012 | 395 | 386 | 495 | 501 | 496 | 488 | 549 | 575 | 520 | 516 | 572 | 501 | 5,994 |
| 2013 | 524 | 443 | 476 | 612 | 593 | 560 | 652 | 620 | 546 | 579 | 504 | 555 | 6,664 |
| 2014 | 427 | 444 | 506 | 550 | 561 | 595 | 514 | 541 | 544 | 581 | 463 | 497 | 6,223 |
| 2015 | 393 | 420 | 547 | 500 | 479 | 564 | 615 | 529 | 505 | 560 | 514 | 509 | 6,135 |
| 2016 | 417 | 410 | 465 |  |  |  |  |  |  |  |  |  | 1,292 |

PARTICIPANTS WITH ONE OUTSTANDING LOAN

| Year | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\mathbf{2 0 1 2}$ | 10,832 | 11,839 | 11,709 | 11,169 | 11,171 | 11,283 | 11,246 | 11,351 | 11,454 | 11,558 | 11,732 | 11,825 |
| 2013 | 11,952 | 11,732 | 11,757 | 12,020 | 11,727 | 12,241 | 12,730 | 12,589 | 12,231 | 12,453 | 12,272 | 12,440 |
| 2014 | 12,631 | 12,696 | 12,826 | 12,820 | 12,798 | 12,651 | 12,619 | 12,646 | 12,730 | 12,939 | 12,739 | 12,762 |
| 2015 | 12,953 | 12,964 | 13,429 | 12,925 | 12,918 | 12,959 | 12,999 | 13,018 | 13,588 | 12,751 | 12,844 | 12,900 |
| 2016 | 13,102 | 13,455 | 13,159 |  |  |  |  |  |  |  |  |  |

## PARTICIPANTS WITH MORE THAN ONE OUTSTANDING LOAN

| Year | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2012 | 5,116 | 4,980 | 5,264 | 5,276 | 5,394 | 5,372 | 5,477 | 5,587 | 5,668 | 5,701 | 6,092 | 6,127 |
| 2013 | 6,236 | 6,991 | 6,251 | 6,043 | 6,358 | 6,407 | 6,120 | 6,427 | 6,448 | 6,732 | 6,888 | 6,888 |
| 2014 | 6,340 | 6,752 | 6,721 | 6,231 | 6,354 | 6,674 | 6,691 | 6,738 | 6,734 | 7,435 | 7,671 | 7,717 |
| 2015 | 6,454 | 6,408 | 6,954 | 6,311 | 6,296 | 6,849 | 6,354 | 6,369 | 6,343 | 6,637 | 6,651 | 6,720 |
| 2016 | 7,962 | 7,174 | 7,366 |  |  |  |  |  |  |  |  |  |

TOTAL OUTSTANDING LOANS

| Year | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\mathbf{2 0 1 2}$ | 15,948 | 16,819 | 16,973 | 16,445 | 16,565 | 16,655 | 16,723 | 16,938 | 17,122 | 17,259 | 17,824 | 15,845 |
| $\mathbf{2 0 1 3}$ | 18,188 | 18,723 | 18,008 | 18,063 | 18,085 | 18,648 | 18,850 | 19,016 | 18,679 | 19,185 | 19,160 | 17,952 |
| $\mathbf{2 0 1 4}$ | 18,971 | 19,448 | 19,547 | 19,051 | 19,152 | 19,325 | 19,310 | 19,384 | 19,464 | 20,374 | 20,410 | 19,328 |
| 2015 | 19,407 | 19,372 | 20,383 | 19,236 | 19,214 | 19,808 | 19,353 | 19,387 | 19,931 | 19,388 | 19,495 | 20,479 |
| 2016 | 21,064 | 20,629 | 20,525 |  |  |  |  |  |  |  |  |  |

LOANS IN DEFAULTED STATUS

| Year | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2012 | 690 | 751 | 732 | 719 | 709 | 752 | 736 | 718 | 806 | 806 | 783 | 813 |
| 2013 | 842 | 773 | 765 | 798 | 771 | 842 | 807 | 797 | 850 | 824 | 805 | 886 |
| 2014 | 866 | 847 | 951 | 934 | 888 | 930 | 895 | 875 | 953 | 922 | 907 | 983 |
| 2015 | 958 | 940 | 1,011 | 980 | 958 | 1009 | 986 | 966 | 1027 | 987 | 975 | 1026 |
| 2016 | 725 | 984 | 1,021 |  |  |  |  |  |  |  |  |  |

4.375

## The End

Director<br>Lisa Tilley

Cast<br>Joan Watkins<br>La Tanya Harris

Producer<br>Monise Lane

