



# City of L.A. Deferred Compensation Plan

Keep the dialogue going - tell us what you think!

Please let us know how we can further support you through this quick survey. If you have a specific question, please complete the section at the end of the survey. We look forward to your input and suggestions.

CN0301-31567-0418

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1. I currently have an account balance in the City's Deferred Compensation Plan:

☒ Yes

☐ No

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2. Approximately how long have you participated in the City's Deferred Compensation Plan?

☐ Less than one year

☐ 1 to 5 years

☐ 6 to 10 years

☐ 11 to 15 years

☐ More than 15 years

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3. When was the last time you accessed your Plan account online or by phone for information or to make a transaction?

-- Please Select --



**4. Which status best describes you?**

- ☒ Active Civilian
  - ☐ Retired/Separated Civilian
  - ☐ Active Sworn (LAPD, LAFD)
  - ☐ Retired/Separated Sworn (LAPD, LAFD)
  - ☐ Active DWP
  - ☐ Retired/Separated DWP
- 

**5. What City Department do you presently work for?**

-- Please Select -- ▼

**6. How long have you worked for the City of L.A.?**

- ☐ Less than one year
  - ☐ 1 to 4 years
  - ☐ 5 to 9 years
  - ☐ 10 to 14 years
  - ☐ 15 to 19 years
  - ☐ 20 or more years
- 

**7. Approximately how many years to do you plan on working before you retire?**

- ☐ I plan to retire this year
  - ☐ I plan on working for the next 1 to 4 years before I retire
  - ☐ I plan on working for the next 5 to 9 years before I retire
  - ☐ I plan on working for the next 10 to 14 years before I retire
  - ☐ I plan on working for the next 15 to 19 years before I retire
  - ☐ I plan on working for 20 or more years before I retire
- 

**8. Please provide your age group.**

- ☐ Age 25 or under

- ☐ Age 26 to 40
- ☐ Age 41 to 55
- ☐ Age 56 to 65
- ☐ Age 66 to 74
- ☐ Age 75 or older

**9. With which gender identity do you most identify? (Choose one)**

- ☐ Female
- ☐ Male
- ☐ Non-binary/third gender
- ☐ Other
- ☐ I prefer not to answer.

**10. Select which response best describes your confidence in being on track to achieve or maintain a secure retirement. \***

- |                       |                       |                       |                       |
|-----------------------|-----------------------|-----------------------|-----------------------|
| Not at all confident  | Somewhat confident    | Confident             | Very Confident        |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

**11. Indicate your level of agreement with the following regarding the City's Plan: \***

	Completely Disagree	Disagree	Agree	Completely Agree	Unsure/No opinion
The Plan plays an important role in helping me achieve and maintain a secure retirement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I trust the City's Plan to provide me unbiased and accurate information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have a good understanding of the Plan's rules and features	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Completely Disagree	Disagree	Agree	Completely Agree	Unsure/No opinion
I have a good understanding of the Plan's investment choices	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**12. When it comes to learning more about the Plan, please rank the importance of the following topics by dragging it into the right hand column and place in priority order. If a topic is not of interest, simply do not drag it over.**

Drag items from the left-hand list into the right-hand list to order them.

Tax features of Before-Tax and Roth After-tax savings	
How to estimate my future retirement income	
The Plan's loan feature	
How to "Roll In" other retirement accounts to my Plan account	
How to withdraw income from my Plan account in retirement	
How to choose and manage my investment options	

**13. When it comes to receiving information on the Plan, what format do you prefer. Please select your top 3 choices in ranking order.**

First Choice	<input type="text" value="-- Please Select --"/>
Second Choice	<input type="text" value="-- Please Select --"/>

Third Choice

-- Please Select --

14. Have you used the Deferred Compensation Plan's Retirement Income estimate calculator to project your future retirement income estimate?

- ☐ Yes
- ☐ No
- ☐ Unsure

15. Please indicate whether you agree or disagree with improving or offering the following services:

	Completely Disagree	Disagree	Agree	Completely Agree	Unsure/No Opinion
Increased access to local representatives for in-person meetings or by phone	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Web-based tools and calculators to help with retirement planning and account management	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Enhanced education on the Plan's investment choices	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Financial planning or investment counseling resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Education on ways to save more in the Plan	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

16. If there is an aspect of the Plan or servicing you feel we need to improve upon, please describe:

**17. Would you like a member of the Deferred Compensation Plan to answer a specific question about the Plan or the transition?** (Note for transaction related questions or account balance inquiries, please contact Empower at [www.cityofla457.com](http://www.cityofla457.com) or call 888-457-9460)

First Name

Last Name

I would prefer you reach me by

☐ Email☐ Phone

Email Address

Phone Number

My question is:

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Submit

0%

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