# City of Los Angeles Deferred Compensation Plan 

First Quarter 2019 Review

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## Goals and Metrics

## Participant Outcomes: Increase Participation

As of March 31, 2019

## CITY OF LOS ANGELES

## Goal: Increase the number of new enrollments by 6\%

For the 2018-19 fiscal year, the Board adopted a goal of increasing the number of new enrollments by 6\% versus the prior fiscal year, which translates to 3,292 new enrollments. To meet this goal, the Plan would need to enroll an average of 274 new participants each month. The Plan is not currently on pace to reach this goal, but new enrollments continue to occur at a high level with 2,123 new enrollments so far this year.

2018-19 Fiscal Year New Enrollments by Month


|  | Fiscal Year | Total Enrollments | Monthly Average |
| :---: | :---: | :---: | :---: |
|  | 2018-19 YTD | 2,123 | 236 |
|  | 2017-18 | 3,106 | 259 |
|  | 2016-17 | 2,190 | 183 |
|  | 2015-16 | 1,997 | 166 |
|  | 2014-15 | 1,502 | 125 |

## Participant Outcomes: Increase Contributions

## As of March 31, 2019

## CITY OF LOS ANGELES

## Goal: Increase average contribution as a percent of pay by 0.5\%

For the $18 / 19$ fiscal year, the Board adopted a goal of increasing contributions as a percent of pay by $0.5 \%$. The fiscal year started with an average contribution rate of $6.85 \%$ and the goal is to reach $7.35 \%$.


Thus far, participant contributions as a percent of pay have risen to $6.97 \%$. The Plan is not on pace to reach this goal. Annual contribution limit increases and promotion of the percent-of-pay feature may help boost contributions in 2019.

## Participant Outcomes: Reduce Distributions

## As of March 31,2019 <br> CITY OF LOSANGELES

## Goal: Reduce the percent of retirees who close their account by $0.5 \%$ versus the prior year.

In Fiscal Year 2017/18, 361 individuals took full distributions of their accounts. In Fiscal Year 2018-19, the goal is to reduce the number of full distributions from $3.1 \%$ of the retiree population to $2.6 \%$, or from 361 full distributions to approximately 299. During the quarter, 69 participants took full account distributions. Year to date, 204 retirees have taken full distributions, which represents $1.68 \%$ of the retiree population ( 12,121 retirees). The Plan is on track to reach this goal.

Q1 2019 Account Closures (Full Distributions) by Month


Historical Full Distributions


## Participant Outcomes: Reduce Distributions

## As of March 31,2019 <br> CITY OF LOSANGELES

## Goal: Reduce the number of outgoing rollovers as a percentage of retirees by $0.5 \%$ versus the prior year.

The Board adopted a goal of reducing the number of retirees who choose to transact full or partial outgoing rollovers by $0.5 \%$ versus the prior year (excluding rollovers to the three City pension systems). The $18 / 19$ goal is to reduce this figure to $4.8 \%$, or approximately 465 outgoing rollovers. Thus far, 399 participants have rolled assets out of the Plan, translating to approximately $3.29 \%$ of retirees. The Plan is on pace to narrowly miss this goal.

## Outgoing Rollovers by Month



Outgoing Rollovers by Quarter


Outgoing Rollover by Type (Full vs Partial)


This data excludes outgoing rollovers of beneficiary and QDRO accounts and rollovers to City pension systems.

## Plan Highlights

As of March 31, 2019
CITY OF LOS ANGELES
\(\left.$$
\begin{array}{lcccccc}\hline \text { As of Quarter End } & \text { Q1 2018 } & \text { Q2 2018 } & \text { Q3 2018 } & \text { Q4 2018 } & \text { Q1 2019 } & \begin{array}{c}\text { National } \\
\text { Benchmarks }\end{array}
$$ <br>

\hline Plan assets \& \$ 6,220,471,067 \& \$ 6,365,267,927 \& \$ 6,623,087,594 \& \$ 6,037,310,346 \& \$ 6,571,683,343\end{array}\right]\)| 21,136 |
| :---: |
| Participants with a balance |

[^0]
## Cash Flow Summary

January 1, 2019 to March 31, 2019
CITY OF LOS ANGELES

## Cash In

| Pre-tax Contributions | $64,500,509.35$ |
| :--- | ---: |
| Roth Contributions | $9,627,023.97$ |
| Rollover Contributions | $38,639,461.72$ |
| Loan Repayments | $24,122,242.97$ |
| Other | $6,514,719.71$ |

Total Cash In
\$143,403,957.72

## Cash Out

| Distributions | $46,627,637.55$ |
| :--- | ---: |
| Rollovers | $27,501,146.00$ |
| Loans Issued | $20,014,629.09$ |
| Fees | $933,042.38$ |
| Other | $6,514,719.71$ |
| Total Cash Out | $\mathbf{( \$ 1 0 1 , 5 9 1 , 1 7 4 . 7 3 )}$ |
|  |  |
| Net Cash Flow | $\mathbf{\$ 4 1 , 8 1 2 , 7 8 2 . 9 9}$ |


| 160 M <br> 140 M |  |  |  |
| :---: | :---: | :---: | :---: |
| 140 M <br> 120M |  |  |  |
| 100M |  |  |  |
| 809 |  |  |  |
|  |  |  |  |
| ${ }^{609}$ |  |  |  |
| ${ }^{40 M}$ |  |  |  |
| ом |  |  |  |
| -20M |  |  |  |
|  | б㐌 |  | ¢ $\bar{\sim}$ |
|  | Cash In | Cash Out | Net Cash |
| Q4 2017 | \$83,535,238.37 | \$98,015,473.19 | -\$14,480,234.82 |
| Q1 2018 | \$134,320,334.48 | \$110,891,129.42 | \$23,429,205.06 |
| Q2 2018 | \$117,114,214.12 | \$101,517,515.75 | \$15,596,698.37 |
| Q3 2018 | \$123,939,111.98 | \$104,456,615.25 | \$19,482,496.73 |
| Q4 2018 | \$91,024,054.12 | \$91,262,133.16 | -\$238,079.04 |
| Q1 2019 | \$143,401,494.75 | \$101,591,174.73 | \$41,810,320.02 |
|  | \$693,334,447.82 | \$607,734,041.50 | \$85,600,406.32 |

Other activity represents all inter-participant transfer activity, which includes decedent/beneficiary activity, QDRO splits and Alternate participant transfers
"Withdrawals" activity represents withdrawals, installments and termination payments.

Participation Rate - Age ${ }_{(\text {fulutime mpolves) })}$
As of March 31, 2019
CITY OF LOS ANGELES


## Participation Rate - Department ${ }_{(\text {fullime mpolvees })}$

As of March 31, 2019
CITY OF LOS ANGELES
Top 10 Departments by Total Participation


Bottom 10 Departments by Total Participation


## Participation Rate - Department (Full-Time Employees) <br> As of March 31, 2019

 CITY OF LOS ANGELES| Department | Active | Eligible but not Participating | Total | Participation Rate |
| :---: | :---: | :---: | :---: | :---: |
| Office of Public Accountability | 4 | 0 | 4 | 100.00\% |
| Fire (Sworn) | 3,180 | 236 | 3,416 | 93.09\% |
| Police (Sworn) | 9,005 | 1,083 | 10,088 | 89.26\% |
| Convention Center and Tourism | 7 | 1 | 8 | 87.50\% |
| LACERS | 119 | 31 | 150 | 79.33\% |
| Fire and Police Pensions | 91 | 25 | 116 | 78.45\% |
| CAO | 93 | 26 | 119 | 78.15\% |
| Harbor | 704 | 211 | 915 | 76.94\% |
| City Clerk | 81 | 25 | 106 | 76.42\% |
| Police (Civilian) | 2,326 | 734 | 3,060 | 76.01\% |
| ITA | 293 | 95 | 388 | 75.52\% |
| Public Works - Board | 85 | 28 | 113 | 75.22\% |
| Aging | 27 | 9 | 36 | 75.00\% |
| Transportation | 1,019 | 343 | 1,362 | 74.82\% |
| Public Works - Engineering | 600 | 215 | 815 | 73.62\% |
| Office of Finance | 223 | 87 | 310 | 71.94\% |
| City Attorney | 698 | 279 | 977 | 71.44\% |
| Personnel | 368 | 150 | 518 | 71.04\% |
| Fire (Civilian) | 267 | 109 | 376 | 71.01\% |
| Controller | 102 | 43 | 145 | 70.34\% |
| Water and Power | 7,323 | 3,121 | 10,444 | 70.12\% |
| Public Works - Contract Administration | 228 | 108 | 336 | 67.86\% |
| Planning | 254 | 124 | 378 | 67.20\% |
| Economic and Workforce Development | 82 | 41 | 123 | 66.67\% |
| Employee Relations | 2 | 1 | 3 | 66.67\% |
| Housing | 404 | 208 | 612 | 66.01\% |
| Ethics | 17 | 9 | 26 | 65.38\% |
| Airports | 2,256 | 1,210 | 3,466 | 65.09\% |
| Building and Safety | 586 | 342 | 928 | 63.15\% |
| Public Works - Street Lighting | 187 | 110 | 297 | 62.96\% |
| Library | 523 | 315 | 838 | 62.41\% |
| Zoo | 138 | 91 | 229 | 60.26\% |
| Emergency Management | 14 | 10 | 24 | 58.33\% |
| Public Works - Sanitation | 1,670 | 1,193 | 2,863 | 58.33\% |
| Animal Services | 183 | 139 | 322 | 56.83\% |
| Neighborhood Empowerment | 16 | 13 | 29 | 55.17\% |
| Recreation and Parks | 799 | 667 | 1,466 | 54.50\% |
| GSD | 712 | 690 | 1,402 | 50.78\% |
| Public Works - Street Services | 549 | 548 | 1,097 | 50.05\% |
| El Pueblo | 4 | 4 | 8 | 50.00\% |
| Cultural Affairs | 31 | 32 | 63 | 49.21\% |
| Council | 175 | 201 | 376 | 46.54\% |
| Mayor | 82 | 131 | 213 | 38.50\% |
| Cannabis Regulation | 5 | 8 | 13 | 38.46\% |
| Disability | 8 | 13 | 21 | 38.10\% |

## Participation Rate - MOU (Fullime mpopoves)

As of March 31, 2019
CITY OF LOS ANGELES


## Participation Rate - MOU (Full-Time Employees) <br> As of March 31, 2019

 CITY OF LOS ANGELES| Department | Active | Not Participating | Total | Participation Rate |
| :---: | :---: | :---: | :---: | :---: |
| 25 Police Officers, Capt. and Above | 110 | 1 | 111 | 99.10\% |
| 22 Fire Chief Officers | 90 | 1 | 91 | 98.90\% |
| 63 Personnel Director | 20 | 1 | 21 | 95.24\% |
| 23 Firefighters and Fire Captains | 3,088 | 234 | 3,322 | 92.96\% |
| 61 Senior Administrative and Administrative Analysts | 42 | 4 | 46 | 91.30\% |
| 37 Executive Administrative Assistants | 90 | 10 | 100 | 90.00\% |
| 24 Police Officers, Lts. and Below | 8,888 | 1,084 | 9,972 | 89.13\% |
| 39 L. A. Airport Supervisory Peace Officers | 66 | 9 | 75 | 88.00\% |
| 17 Supervisory Prof. Engineering and Scientific | 458 | 66 | 524 | 87.40\% |
| 27 L. A. Port Police Command Officers | 13 | 2 | 15 | 86.67\% |
| 26 Port Pilots | 12 | 2 | 14 | 85.71\% |
| 38 L. A. Port Police Assoc. | 100 | 17 | 117 | 85.47\% |
| 40 Airport Police Command Officers | 5 | 1 | 6 | 83.33\% |
| 20 Supervisory Administrative | 1,125 | 234 | 1,359 | 82.78\% |
| 36 Management Employees | 564 | 156 | 720 | 78.33\% |
| 16 Supervisory Librarians | 86 | 24 | 110 | 78.18\% |
| 28 L. A. General Services Police Officers | 17 | 5 | 22 | 77.27\% |
| 19 Supervisory Technical | 220 | 66 | 286 | 76.92\% |
| 32 Management Attorneys | 13 | 4 | 17 | 76.47\% |
| 29 Deputy City Attorneys | 373 | 121 | 494 | 75.51\% |
| 64 Not Represented | 2,350 | 784 | 3,134 | 74.98\% |
| 30 L. A. Airport Peace Officers | 321 | 120 | 441 | 72.79\% |
| 06 Librarians | 516 | 201 | 717 | 71.97\% |
| 12 Supervisory Blue Collar | 595 | 239 | 834 | 71.34\% |
| 13 Supervisory Building Trades | 100 | 41 | 141 | 70.92\% |
| 09 Plant Equip. Operation and Repair | 245 | 106 | 351 | 69.80\% |
| 01 Administrative | 1,592 | 689 | 2,281 | 69.79\% |
| 07 Recreation Assistants | 921 | 416 | 1,337 | 68.89\% |
| 05 Inspectors | 599 | 278 | 877 | 68.30\% |
| 18 Safety - Security | 996 | 470 | 1,466 | 67.94\% |
| 31 Confidential Attorneys | 25 | 12 | 37 | 67.57\% |
| 03 Clerical | 3,379 | 1,642 | 5,021 | 67.30\% |
| 10 Professional Medical | 51 | 27 | 78 | 65.38\% |
| 21 Technical | 755 | 414 | 1,169 | 64.59\% |
| 08 Professional Engineering and Scientific | 3,805 | 2,097 | 5,902 | 64.47\% |
| 02 Building Trades | 1,064 | 599 | 1,663 | 63.98\% |
| 11 Recreational | 194 | 143 | 337 | 57.57\% |
| 14 Service and Craft | 489 | 431 | 920 | 53.15\% |
| 04 Equip. Operation and Labor | 1,869 | 1,719 | 3,588 | 52.09\% |
| 34 Crossing Guards | 1 | 1 | 2 | 50.00\% |
| 15 Service Employees | 293 | 588 | 881 | 33.26\% |

## Population Composition

## As of March 31, 2019

CITY OF LOS ANGELES


|  | Q1 2018 | Q2 2018 | Q3 2018 | Q4 2018 | Q1 2019 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Civilian | $42.4 \%$ | $42.4 \%$ | $40.9 \%$ | $40.8 \%$ | $40.9 \%$ |
| DWP | $15.9 \%$ | $15.7 \%$ | $17.0 \%$ | $17.3 \%$ | $17.1 \%$ |
| Police (Sworn) | $13.9 \%$ | $13.7 \%$ | $14.7 \%$ | $14.7 \%$ | $14.7 \%$ |
| Fire (Sworn) | $4.9 \%$ | $4.8 \%$ | $5.2 \%$ | $5.2 \%$ | $5.2 \%$ |
| Retirees | $22.1 \%$ | $23.3 \%$ | $22.1 \%$ | $22.0 \%$ | $22.1 \%$ |

DEFERRED COMPENSATION PLAN

## Participant Contributions Analysis

## Fixed Dollar Contributions by Age Group

As of March 31, 2019
CITY OF LOS ANGELES


Average Contribution \$ by Quarter

| Age Group | Q1 2018 | Q2 3018 | Q3 2018 | Q4 2018 | Q 2019 |
| :--- | :--- | :--- | :--- | :--- | ---: |
| $<21$ | $\$ 187.20$ | $\$ 174.43$ | $\$ 174.38$ | $\$ 118.89$ | $\$ 146.67$ |
| $21-30$ | $\$ 152.46$ | $\$ 156.97$ | $\$ 161.05$ | $\$ 163.68$ | $\$ 166.26$ |
| $31-40$ | $\$ 185.08$ | $\$ 206.99$ | $\$ 209.63$ | $\$ 206.11$ | $\$ 207.26$ |
| $41-50$ | $\$ 214.96$ | $\$ 257.90$ | $\$ 260.58$ | $\$ 258.71$ | $\$ 263.24$ |
| $51-60$ | $\$ 300.19$ | $\$ 358.86$ | $\$ 364.84$ | $\$ 361.77$ | $\$ 362.56$ |
| $61+$ | $\$ 348.40$ | $\$ 419.88$ | $\$ 439.01$ | $\$ 442.42$ | $\$ 445.76$ |
| Overall | $\$ 232.90$ | $\$ 275.72$ | $\$ 280.33$ | $\$ 278.80$ | $\$ 281.10$ |

## Fixed Dollar Contribution Summary

As of March 31, 2019
CITY OF LOS ANGELES


Participant Counts by Quarter

| Total Deferral \$ | Q1 2018 | Q2 2018 | Q3 2018 | Q4 2018 | Q1 2019 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| < \$49 | 3,785 | 3,767 | 3,591 | 3,573 | 3,480 |
| \$50 to \$99 | 4,905 | 4,919 | 4,845 | 4,783 | 4,723 |
| \$100 to \$149 | 5,104 | 5,103 | 5,094 | 5,094 | 5,030 |
| \$150 to \$199 | 2,059 | 2,068 | 2,019 | 1,984 | 1,994 |
| \$200 to \$249 | 2,756 | 2,779 | 2,772 | 2,787 | 2,769 |
| \$250 to \$299 | 1,411 | 1,382 | 1,357 | 1,354 | 1,314 |
| \$300 to \$399 | 2,462 | 2,489 | 2,516 | 2,447 | 2,476 |
| \$400 to \$499 | 1,486 | 1,488 | 1,513 | 1,467 | 1,505 |
| \$500 + | 7,432 | 7,732 | 7,755 | 7,629 | 7,816 |
| Total Participants Contributing | 31,400 | 31,527 | 31,462 | 31,118 | 31,107 |

## Average Percent of Pay Contribution by Age Group

As of March 31, 2019
CITY OF LOS ANGELES


Total Contribution \% by Quarter

| Age Group | Q1 2018 | Q2 3018 | Q3 2018 | Q4 2018 | Q 2019 |
| :--- | :---: | :---: | :---: | :---: | :---: |
| $<21$ | $5.00 \%$ | $2.33 \%$ | $1.00 \%$ | $0.00 \%$ | $4.67 \%$ |
| $21-30$ | $7.40 \%$ | $7.36 \%$ | $6.54 \%$ | $6.97 \%$ | $6.44 \%$ |
| $31-40$ | $6.25 \%$ | $6.20 \%$ | $6.10 \%$ | $6.89 \%$ | $6.10 \%$ |
| $41-50$ | $4.85 \%$ | $5.31 \%$ | $8.72 \%$ | $5.78 \%$ | $7.17 \%$ |
| $51-60$ | $8.30 \%$ | $8.49 \%$ | $8.79 \%$ | $8.70 \%$ | $7.96 \%$ |
| $61+$ | $12.25 \%$ | $14.04 \%$ | $12.10 \%$ | $20.68 \%$ | $18.07 \%$ |
| Overall | $6.81 \%$ | $6.81 \%$ | $7.31 \%$ | $7.07 \%$ | $6.87 \%$ |

## Percent of Pay Contributions Summary

## As of March 31, 2019

CITY OF LOS ANGELES

Number of Participants Currently Contributing as a Percent of Pay: 1,445


| Total Deferral \% | Q1 2018 | Q2 2018 | Q3 2018 | Q4 2018 | Q1 2019 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| $1 \%$ | 23 | 36 | 39 | 55 | 66 |
| $2 \%$ | 50 | 59 | 70 | 86 | 111 |
| $3 \%$ | 40 | 54 | 72 | 98 | 129 |
| $4 \%$ | 31 | 44 | 55 | 66 | 111 |
| $5 \%$ | 102 | 127 | 146 | 183 | 255 |
| $6 \%$ | 45 | 55 | 69 | 85 | 108 |
| $7 \%$ | 19 | 24 | 24 | 44 | 83 |
| $8 \%$ | 33 | 31 | 33 | 44 | 66 |
| $9 \%$ | 10 | 9 | 13 | 13 | 24 |
| $10 \%$ | 100 | 137 | 157 | 183 | 233 |
| $11-20 \%$ | 78 | 106 | 117 | 160 | 203 |
| $21-40 \%$ | 19 | 19 | 21 | 22 | 36 |
| $41-99 \%$ | 8 | 8 | 10 | 18 | 20 |
| Total Contributing \% | $\mathbf{5 5 8}$ | $\mathbf{7 0 9}$ | $\mathbf{8 2 6}$ | $\mathbf{1 , 0 5 7}$ | $\mathbf{1 , 4 4 5}$ |

## Percent of Pay Contribution Trending

As of March 31, 2019

CITY OF LOS ANGELES

887 participants decided to save using percent of pay contributions between January 2018 and March 2019


## Fixed Dollar Amount versus Percent of Pay - All Participants

As of March 31, 2019
CITY OF LOS ANGELES


## Fixed Dollar Amount versus Percent of Pay - New Enrollees

January 1, 2019 to March 31, 2019
CITY OF LOS ANGELES


DEFERRED COMPENSATION PLAN

## Participant Distributions Analysis

## Distributions

As of March 31, 2019
CITY OF LOS ANGELES


## Distributions by Quarter

|  | Q1 2018 | Q2 2018 | Q3 2018 | Q4 2018 | Q1 2019 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Full Distribution |  |  |  |  |  |
| Number of Distributions | 275 | 196 | 242 | 213 | 233 |
| Total Distributions | \$29,834,922 | \$24,192,499 | \$30,434,265 | \$21,593,899 | \$19,793,100 |
| Installment Distribution |  |  |  |  |  |
| Number of Distributions | 4,406 | 4,580 | 4,557 | 4,950 | 4,646 |
| Total Distributions | \$8,593,818 | \$11,522,104 | \$11,174,179 | \$13,596,153 | \$13,483,997 |
| Partial Distribution |  |  |  |  |  |
| Number of Distributions | 1,382 | 1,601 | 1,451 | 2,809 | 1,777 |
| Total Distributions | \$41,885,021 | \$35,124,065 | 31,847,073 | 28,690,218 | \$40,845,387 |

## Rollover Activity

## As of March 31, 2019

CITY OF LOS ANGELES
Q1 2019 - Top 10 Rollover Providers by Dollar Amount
(Including QDRO and Beneficiary Distribution Rollovers)


|  | Q4 2018 | Q1 2019 |
| :--- | :--- | :--- |
| 1 | Charles Schwab | Charles Schwab |
| 2 | TD Ameritrade | Morgan Stanley |
| 3 | Merrill Lynch | LPL Financial |
| 4 | LAFPP | Merrill Lynch |
| 5 | Morgan Stanley | Fidelity |
| 6 | Nationwide | NFS |
| 7 | Vanguard FTC | Pershing |
| 8 | Edward Jones | JP Morgan |
| 9 | Jackson National | Wells Fargo |
| 10 | RBC | Firefighters First CU |

## Rollover Activity Historical Data

As of March 31, 2019
CITY OF LOS ANGELES
Partial and Lump Sum Rollovers by Quarter
(Based on Account Type and Payee)


## Unforeseeable Emergency Withdrawal Summary

As of March 31, 2019
CITY OF LOS ANGELES

| Total Participants Requests | 150 |
| :--- | ---: |
| Approved | 84 |
| Denied | 66 |

Withdrawal Reasons


# Unforeseeable Emergency Historical Data 

As of March 31, 2019
CITY OF LOS ANGELES

| Total Participants Requests | Q1 2018 | Q2 2018 | Q3 2018 | Q4 2018 | Q1 2019 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Total Received | 116 | 104 | 112 | 192 | 150 |
| Approved | 64 | 86 | 85 | 121 | 84 |
| Denied | 52 | 18 | 27 | 71 | 66 |
| Withdrawal Reasons |  |  |  |  |  |
| Medical expenses | 9 | 17 | 5 | 12 | 8 |
| Repair of principal residence | 3 | 5 | 1 | 4 | 0 |
| Mortgage foreclosure or eviction | 41 | 60 | 34 | 88 | 60 |
| Funeral/burial expenses | 1 | 2 | 1 | 1 | 1 |
| Illness or accident | 10 | 13 | 8 | 16 | 15 |
| Rejection Reasons |  |  |  |  |  |
| No Application | 2 | 1 | 1 | 4 | 2 |
| Incomplete Application | 12 | 3 | 5 | 6 | 3 |
| Bill(s) Not Provided | 7 | 6 | 1 | 18 | 6 |
| Invalid Supporting docs | 13 | 6 | 6 | 43 | 54 |
| No Supporting docs | 15 | 2 | 14 | 0 | 0 |
| Ineligible Reason | 3 | 0 | 1 | 0 | 1 |



## Asset Analysis

## Balance by Investment

As of March 31, 2019
CITY OF LOS ANGELES

Percentage of Plan Assets


## Balances by Investment

## As of March 31, 2019

CITY OF LOS ANGELES

| Investment | Investment Balance | Number of Participants | Average <br> Participant | Percentage of Plan Assets |
| :---: | :---: | :---: | :---: | :---: |
| SCHWAB BROKERAGE | \$532,119,834.86 | 3,556 | \$149,640.00 | 8.3\% |
| FDIC INSURED SAVINGS ACCOUNT | \$381,614,394.06 | 13,425 | \$28,425.65 | 6.0\% |
| StABLE VALUE | \$1,167,812,348.31 | 13,930 | \$83,834.34 | 18.2\% |
| ULTRA CONSERVATIVE PORTFOLIO | \$73,555,500.07 | 2,137 | \$34,419.98 | 1.1\% |
| CONSERVATIVE PORTFOLIO | \$180,212,517.15 | 4,665 | \$38,630.76 | 2.8\% |
| MODERATE PORTFOLIO | \$407,259,360.67 | 11,316 | \$35,989.69 | 6.4\% |
| AGGRESSIVE PORTFOLIO | \$416,648,132.58 | 13,777 | \$30,242.30 | 6.5\% |
| ULTRA AGRESSIVE PORTFOLIO | \$207,018,510.77 | 8,931 | \$23,179.77 | 3.2\% |
| DCP BOND FUND | \$173,864,884.31 | 7,394 | \$23,514.32 | 2.7\% |
| DCP LARGE CAP FUND | \$2,041,766,646.68 | 21,686 | \$94,151.37 | 31.9\% |
| DCP MID CAP FUND | \$299,597,683.78 | 8,577 | \$34,930.36 | 4.7\% |
| DCP SMALL CAP FUND | \$290,998,569.09 | 10,340 | \$28,143.00 | 4.5\% |
| DCP INTERNATIONAL FUND | \$227,386,832.73 | 10,091 | \$22,533.63 | 3.6\% |
| Total Investment Balance: | \$6,399,855,215.06 |  |  |  |
| Total Loan Fund: | \$171,828,128.18 |  |  |  |

## Participants with Balances by Number of Investments

As of March 31, 2019
CITY OF LOS ANGELES


## Participants with a Balance in a Single Investment

As of March 31, 2019
CITY OF LOS ANGELES


## Transfer Activity by Investment

January 1, 2019 to March 31, 2019
CITY OF LOS ANGELES


## Transfer Activity by Investment

January 1, 2019 to March 31, 2019
CITY OF LOS ANGELES

| Investment Name | Transfers In | Transfers Out |
| :--- | ---: | ---: |
| SCHWAB BROKERAGE | $\$ 16,655,887$ | $\$-8,841,555$ |
| FDIC INSURED SAVINGS ACCOUNT | $\$ 33,646,750$ | $\$-31,206,669$ |
| STABLE VALUE | $\$ 50,435,543$ | $\$-43,589,330$ |
| ULTRA CONSERVATIVE PORTFOLIO | $\$ 7,622,241$ | $\$-5,306,149$ |
| CONSERVATIVE PORTFOLIO | $\$ 13,191,083$ | $\$-9,323,463$ |
| MODERATE PORTFOLIO | $\$ 17,852,505$ | $\$-13,621,322$ |
| AGGRESSIVE PORTFOLIO | $\$ 6,819,156$ | $\$ 6,846,213$ |
| ULTRA AGRESSIVE PORTFOLIO | $\$ 7,779,717$ | $\$ 2,316,093$ |
| DCP BOND FUND | $\$ 11,031,879$ | $\$ 3,867,620$ |
| DCP LARGE CAP FUND | $\$ 40,529,379$ | $\$ 4,231,182$ |
| DCP MID CAP FUND | $\$ 14,102,103$ | $-\$ 5,485,414$ |
| DCP SMALL CAP FUND | $\$ 13,803,075$ | $-\$ 700,918$ |
| DCP INTERNATIONAL FUND | $\$ 2,815,546$ | $\$-8,507,160$ |

## Loan Trending

As of March 31, 2019

## CITY OF LOS ANGELES



|  | Q1 2018 | Q2 2018 | Q3 2018 | Q4 2018 | Q1 2019 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Total Participants with Loans: | 13,406 | 13,297 | 13,275 | 13,290 | 13,259 |
| Total Number of Outstanding Loans: | 19,681 | 19,477 | 19,318 | 19,371 | 19,239 |
| Number of General Loans: | 17,780 | 17,594 | 17,436 | 17,506 | 17,410 |
| Number of Residential Loans | 1,901 | 1,886 | 1,885 | 1,868 | 1,832 |
| Total Outstanding Loan Balance | $\$ 195,556,916$ | $\$ 197,308,202$ | $\$ 196,454,202$ | $\$ 191,251,375$ | $\$ 188,655,840$ |
| General Loan Balance: | $\$ 156,738,931$ | $\$ 162,736,394$ | $\$ 156,824,370$ | $\$ 157,905,055$ | $\$ 155,813,319$ |
| Residential Loan Balance: | $\$ 33,788,785$ | $\$ 34,571,808$ | $\$ 33,650,304$ | $\$ 33,346,320$ | $\$ 32,842,522$ |
| Number of Re-amortized: | 221 | 266 | 185 | 187 | 144 |
| Number of Loan Defaults: | 289 | 173 | 171 | 108 | 113 |
| New Loans Initiated: | 1,297 | 1,627 | 1,511 | 1,524 | 1,417 |
| New Loans Active Participants: | 1,232 | 1,561 | 1,449 | 1,447 | 1,354 |
| New Loans Retirees: | 65 | 66 | 62 | 77 | 63 |

## SDBA Summary

As of March 31, 2019
CITY OF LOS ANGELES


Total Funded Pre-Tax Accounts: 3,922
Total Funded Roth Accounts: 417
PCRA accounts opened this quarter: 153
Total Advisor Managed Funded SDBO Accounts: 882

## SDBA Historical Data

## As of March 31, 2019

CITY OF LOS ANGELES

| Plan Profile Information | Q1 2018 | Q2 2018 | Q3 2018 | Q4 2018 | Q1 2019 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Total Funded Pre-Tax Accounts: | 3,506 | 3,592 | 3,717 | 3,813 | 3,922 |
| Total Funded Roth Accounts | 329 | 346 | 373 | 396 | 417 |
| PCRA accounts opened during quarter | 118 | 101 | 136 | 114 | 153 |
| Total Advisor Managed Funded | 643 | 689 | 752 | 820 | 882 |


| Market Value Allocation - All Assets | Q1 2018 | Q2 2018 | Q3 2018 | Q4 2018 | Q1 2019 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Fixed Income | $0.81 \%$ | $0.88 \%$ | $1.04 \%$ | $1.57 \%$ | $2.14 \%$ |
| ETFs | $15.60 \%$ | $15.33 \%$ | $15.53 \%$ | $16.61 \%$ | $16.87 \%$ |
| Equities | $36.21 \%$ | $37.53 \%$ | $37.63 \%$ | $34.60 \%$ | $36.07 \%$ |
| Mutual Funds (OneSource) | $21.56 \%$ | $20.88 \%$ | $21.04 \%$ | $21.00 \%$ | $20.43 \%$ |
| Mutual Funds (Transaction Fee) | $11.66 \%$ | $10.85 \%$ | $10.85 \%$ | $10.99 \%$ | $11.09 \%$ |
| Mutual Funds (Other) | $0.31 \%$ | $0.30 \%$ | $0.30 \%$ | $0.29 \%$ | $0.26 \%$ |
| Cash | $13.85 \%$ | $14.22 \%$ | $13.61 \%$ | $14.94 \%$ | $13.14 \%$ |

DEFERRED COMPENSATION PLAN

## Participant Services

## Web Enrollment Report

## Enrollment Journey

Q1 2019

## Enroll Web

$65 \%$ of participants enrolled after visiting the contribution page

- $83 \%$ of participants established percent-of-pay contributions (231)
- $7.6 \%$ average contribution percentage
- $17 \%$ of participants established fixed dollar amount contributions (49)
- \$637 average contribution amount
- $30 \%$ enrolled in rate escalate

| Activity | Number of <br> Participants |
| :--- | :--- |
| Total <br> Visitors | 428 |
| Total Web Enrollments | $280(65 \%)$ |


| Savings Election | Number of <br> Participants |
| :--- | :---: |
| Pre-tax | $246(88 \%)$ |
| Roth | $63(23 \%)$ |

## To begin your enrollment, let's first set some goals.

For most savers, th helps to have a goal in mind to know where you stand It's okay if you
arent sure what your goal is yet Give us your best guess - you can make changes later.
Weill use your information to estimate how ready you may be for retirement.
I want to retire at age 67 and save enough
to have $100 \%$.
thave already sever \$0

Do you have any future Pension Income that you would like to include in your goal?

Test, based on these goals will you be ready?

## Web Enrollment Report

## Enrollment Journey <br> Q1 2019



Do you have any future Pension Income that you would like to include in your goal?

Test, based on these goals will you be ready?
Web enrolled


## Digital Engagement Report Retirement Calculator

Q1 2019

## Retirement Calculator Engagement

23 \% of participants took action after using the Retirement Calculator

- 303 participants changed deferral rates from $6.0 \%$ to 7.3\%
- 2,876 participants changed deferral amount from \$341 to \$372
- 472 participants changed fund allocation
- 32 participants rolled money into the Plan

| Activity | Number of <br> Participants |
| :--- | :--- |
| Logged in with access to the <br> Retirement Calculator | 20,871 |
| Engaged and interacted with <br> the Retirement Calculator | $6,922(49 \%)$ |
| Took Action after using the <br> Retirement Calculator | $1,582(23 \%)$ |



## Digital Engagement Report <br> Retirement Calculator



| Took action after using Retirement Calculator | Retrement Calculator ramum |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Let's talk about your retirement savings - |  |  |  |  |
|  | ${ }^{57792}$ - 59.201 |  |  |  |  |
|  |  |  |  |  |  |
|  | D) $2^{2}$ |  | Oncomen |  |  |
| Engaged and interacted with Retirement |  |  | I want to retire at age 67 ? |  |  |
|  |  |  |  |  |  |
| Calculator <br> Viewed Retirement | + | 4 |  |  |  |
|  |  |  | Cmat -mzoma wow |  |  |
|  |  | Q2 | Q3 | Q4 | Q1 |
|  |  | 2018 | 2018 | 2018 | 2019 |
| Viewed Retirement Calculator |  | 63\% | 67\% | 68\% | 67\% |
| Engaged and interacted with Retir | ment |  |  |  |  |
| Calculator |  | 98\% | 54\% | 47\% | 49\% |
| Took action after using Retirem | Calculator | 22\% | 14\% | 18\% | 23\% |

## Save More Journey Results

Q1 2019

9\% of participants targeted took action after receiving the Save More Journey:

- 5 participants are saving an average of $1 \%$ more per pay period (from 3.2\% to 4.2\%)
- 42 participants are saving an average of $\$ 11$ more per period (from \$203 to \$214)

| Unique Participant Activity | As of 04/05/2019 |
| :--- | :---: |
| Participants reached (Delivered) | 775 |
| Participants interested (Opens) | $504(65 \%)$ |
| Participants engaged (Email clicks) | $67(13 \%)$ |
| Participants took action after opening | $45(9 \%)$ |



## Save More Journey Results

## Q2 2018-Q1 2019




Taking an action refers to making a contribution change
Data is as of 04/5/2019

## Restart Savings Journey Results

Q1 2019

9\% of participants targeted resumed contributions after opening
a Restart Savings email

- 3 participants are saving an average of $2.0 \%$ more per pay period (from 0.0\% to 2.0\%)
- 23 participants are saving an average of $\$ 209$ more per pay period (from \$0 to \$208)

| Unique Participant Activity | As of 04/05/2019 |
| :--- | :---: |
| Participants reached (Delivered) | 536 |
| Participants interested (Opens) | $293(55 \%)$ |
| Participants engaged (Email clicks) | $45(15 \%)$ |
| Participants took action after opening | $25(9 \%)$ |

Help get your retirement savings back on track.

Do you need help understanding how your savings now translates into income during retirement?
Use the my OrangeMoney` interactive online experience to help you understand the stimated progress you've already made towards that goal, so you can feel better prepared for tomorrow
Log in to your retirement account today to get your retirement account back on track and
restartyour savings.
Q. Have questions? Call us at 1-844-523-2457.

## Digital Engagement Report Loans

Q1 2019

629 participants used loan guidance

- 269 (43\%) used loan guidance and didn't take a loan
- 352 (57\%) participants used loan guidance and went on to take a Ioan

428 skipped guidance and clicked on "request a loan"

- $99(23 \%)$ participants skipped guidance and didn't take a loan
- 329 (77\%) participants skipped guidance and went on to take a loan

On the road to retirement, taking out a loan can cause a few bumps along the way.


## Digital Engagement Report

## Retirement Metrics that Matter

As of 03/31/2019

## Engagement

$68 \%$ of plan participants have engaged (used web, mobile, or called*) over the last 12 months
$58 \%$ of plan participants have digitally engaged over the last 12 months



## Digital Engagement Report

## Retirement Metrics that Matter

## As of 03/31/2019

## Engagement

| Web Logins |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{aligned} & \stackrel{0}{\square} \\ & \stackrel{\square}{9} \end{aligned}$ | 55,380 | 60,137 | 56,998 | 60,816 | $67,774$ | 58,799 | 61,826 | 50,108 | 54,190 | 68,985 | 63,661 | ${ }^{\bullet} 67,671$ |
|  | 10,424 | 11,388 | 10,268 | 11,424 | 10,649 | 10,414 | 11,890 | 9,769 | 10,750 | 13,374 | 11,031 | 11,423 |
| Mobile Logins |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 19,995 ${ }^{\circ}$ | 23,164 | 22,824 | 24,134 | 28,251 | 24,814 | 24,856 | 21,426 | 20,349 | 22,483 | 24,019 | -24,045 |
|  | 2,545 | 2,689 | 2,675 | 2,726 | 2,748 | 2,864 | 2,955 | 2,694 | 2,824 | 2,827 | 2,742 | 2,873 |
| Authenticated Calls |  |  |  |  |  |  |  |  |  |  |  |  |
| $\begin{aligned} & \stackrel{0}{5} \\ & \stackrel{9}{9} \end{aligned}$ | 5,541 ${ }^{\circ}$ | 5,323 | 4,697 | 4,927 | 4,992 | 3,997 | 4,797 | 4,265 | 4,434 | 5,124 | 4,531 | $\bullet 4,435$ |
| อ | 2,871 | 2,678 | 2,295 | 2,462 | 2,362 | 1,936 | 2,484 | 2,139 | 2,235 | 2,686 | 2,251 | 2,290 |
|  | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 | Dec-18 | Jan-19 | Feb-19 | Mar-19 |

## Participant Contact Summary

January 1, 2019 to March 31, 2019


## Participant Service Representative (PSR) Activity

October 01, 2018 to March 31, 2019

CITY OF LOS ANGELES


## IVR Activity

October 01, 2018 to March 31, 2019
CITY OF LOS ANGELES


## Participant Contact Trending

```
As of March 31, 2019
CITY OF LOS ANGELES
```




## Participant Service Representative Activity: Top Ten Call Reasons

January 1, 2019 to March 31, 2019
CITY OF LOS ANGELES


# Participant Service Representative Activity: Top Ten Call Reasons Trending 

As of March 31, 2019
CITY OF LOS ANGELES

| Call Type | Q1 2018 | Q2 2018 | Q3 2018 | Q4 2018 | Q1 2019 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Plan Overview | 4,982 | 3,281 | 2,976 | 2,808 | 3,323 |
| Loans | 3,296 | 2,946 | 2,508 | 2,375 | 2,585 |
| Withdrawal | 2,374 | 2,133 | 1,914 | 1,800 | 2,225 |
| Account Maintenance | 1,752 | 1,031 | 1,168 | 982 | 1,069 |
| Plan Participation/Money In | - | 753 | 732 | 840 | 923 |
| Document Assistance \& Request | 482 | 892 | 672 | 700 | 753 |
| Money Management | 853 | 505 | 577 | 533 | 533 |
| Participant Web / Mobile | 1,365 | 766 | 524 | 483 | 523 |
| PIN/Password Reminder | - | - | 487 | 493 | 588 |
| Contribution Change | 1,692 | 507 | 447 | 572 | 542 |
| Contact Information | 651 | 572 | - | 523 | - |
| Account Balance | 430 | - | - | - | - |

NOTE: Blanks indicate Call Type was not in the top 10 Call Reason for the period

## Service Center Stats

As of March 31, 2019
CITY OF LOS ANGELES

| Month | Calls <br> Entered | Calls <br> Accepted <br> Answered | Average <br> Speed <br> Level | Service <br> Abandoned | Average <br> Andle <br> Time | Customer <br> Satisfaction | First Call <br> Resolution | Number <br> of <br> Surveys | Survey <br> Rate |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mar | 4,342 | 4,255 | $0: 35$ | $81.10 \%$ | $2.00 \%$ | $8: 38$ | $98.40 \%$ | $91.70 \%$ | 591 | $13.89 \%$ |
| Apr | 4,205 | 4,139 | $0: 28$ | $85.80 \%$ | $1.60 \%$ | $8: 19$ | $96.50 \%$ | $91.50 \%$ | 406 | $9.81 \%$ |
| May | 3,972 | 3,951 | $0: 08$ | $95.90 \%$ | $0.50 \%$ | $7: 44$ | $97.20 \%$ | $91.60 \%$ | 583 | $14.76 \%$ |
| Jun | 3,575 | 3,571 | $0: 03$ | $98.90 \%$ | $0.10 \%$ | $7: 52$ | $97.50 \%$ | $92.50 \%$ | 713 | $19.97 \%$ |
| Jul | 3,999 | 3,976 | $0: 09$ | $95.70 \%$ | $0.60 \%$ | $7: 59$ | $97.80 \%$ | $91.70 \%$ | 805 | $20.25 \%$ |
| Aug | 3,602 | 3,579 | $0: 10$ | $95.10 \%$ | $0.60 \%$ | $8: 06$ | $97.80 \%$ | $92.80 \%$ | 741 | $20.70 \%$ |
| Sep | 2,815 | 2,788 | $0: 15$ | $92.60 \%$ | $0.90 \%$ | $8: 05$ | $98.00 \%$ | $92.80 \%$ | 562 | $20.16 \%$ |
| Oct | 3,598 | 3,570 | $0: 17$ | $92.50 \%$ | $0.80 \%$ | $8: 15$ | $97.10 \%$ | $91.40 \%$ | 777 | $21.76 \%$ |
| Nov | 3,251 | 3,210 | $0: 22$ | $90.30 \%$ | $1.30 \%$ | $8: 35$ | $96.40 \%$ | $91.60 \%$ | 750 | $23.36 \%$ |
| Dec | 3,378 | 3,328 | $0: 26$ | $89.90 \%$ | $1.50 \%$ | $8: 19$ | $98.30 \%$ | $93.20 \%$ | 688 | $20.67 \%$ |
| Jan | 3,778 | 3,732 | $0: 24$ | $89.60 \%$ | $1.10 \%$ | $8: 48$ | $97.80 \%$ | $94.00 \%$ | 790 | $21.17 \%$ |
| Feb | 3,279 | 3,227 | $0: 26$ | $87.70 \%$ | $1.10 \%$ | $8: 27$ | $97.60 \%$ | $93.20 \%$ | 699 | $21.66 \%$ |
| Mar | 3,302 | 3,282 | $0: 10$ | $95.40 \%$ | $0.40 \%$ | $8: 33$ | $97.70 \%$ | $92.00 \%$ | 806 | $24.56 \%$ |

## Paperless Transactions by Channel (IvRPspweвмов combinea)

January 1, 2019 to March 31, 2019
CITY OF LOS ANGELES

| Paperless Transaction Description | Q1 2018 | Q2 2018 | Q3 2018 | Q4 2018 | Q1 2019 |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Address Change | 221 | 241 | 236 | 213 | 260 |
| Banking Information | 988 | 919 | 811 | 688 | 782 |
| Beneficiary Election | 1,142 | 825 | 782 | 650 | 790 |
| Contribution Rate Change | 6,377 | 4,544 | 4,969 | 5,032 | 5,697 |
| Contribution Rate Escalator | 94 | 60 | 55 | 29 | 31 |
| Enrollments | 727 | 438 | 484 | 245 | 313 |
| Form Request | 426 | 348 |  | 306 | 292 |
| Fund to Fund Transfer | 3,748 | 2,510 | 2,618 | 2,984 | 2,422 |
| In-service Withdrawal | 1,158 | 986 | 1,074 | 1,053 | 1,360 |
| Investment Election Change | 2,462 | 1,775 | 2,079 | 1,942 | 1,838 |
| Investment Reallocation | 1,697 | 1,009 | 1,142 | 1,409 | 1,121 |
| Rebalance Election | 75 | 51 | 60 | 53 | 64 |
| Loan Repayment ACH Election | 63 | 65 | 45 | 37 | 42 |
| New Loans Issued | 1,218 | 1,518 | 1,355 | 1,360 | 1,273 |
| Online Loan Payoff via ACH | 1,908 | 1,718 | 1,494 | 1,519 |  |
| Termination Distribution | 244 | 161 | 175 | 186 | 181 |



## Local Service Center

## Local Retirement Counselors

January 1, 2019 - March 31, 2019

## Highlights from 1Q 2019

## Library Outreach



- Conducted 7 meetings at various libraries


## New: Public Works - Street Services

- Conducted 5 meetings at actual street worksites

New: General Services - Custodial Services

- Conducted 4 meetings at City Hall \& the Police Administration Building


## New: Economic Workforce \& Development and Housing Departments

- Conducted Table Service 2 at each location for a total of 4 visits.

Vincent Alvarez, Leslie Yoshioka, La Tanya Harris, Carol Say, Steve Harman

Activity by Quarter

|  | 1Q 2018 | 2Q 2018 | 3Q 2018 | 4Q 2018 | 1Q 2019 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Total Site Visits | 85 | 113 | 97 | 92 | 109 |
| Enrollments | 207 | 341 | 216 | 224 | 294 |
| Meeting Attendees | 2,480 | 3,132 | 2,754 | 2,866 | 2,483 |
| Call Totals | 3,736 | 3,606 | 4,066 | 3,632 | 3,332 |
| Counter Service | 1,297 | 1,108 | 948 | 1,038 | 1,152 |
| Emails | - | - | - | 213 | 381 |
| Total Participant Interaction | $\mathbf{7 , 5 1 3}$ | $\mathbf{7 , 8 4 6}$ | $\mathbf{7 , 7 6 8}$ | $\mathbf{7 , 5 3 6}$ | $\mathbf{6 , 9 6 7}$ |
| 60 |  |  |  |  |  |

## Local Retirement Counselors

## As of March 31, 2019

Total Participant Interaction



## Local Retirement Counselors

As of March 31, 2019
Site Visits by Quarter

| Location | 1Q 2018 | 2Q 2018 | 3Q 2018 | 4Q 2018 | 1Q 2019 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Animal Services | 3 | 3 | - | - | - |
| Building \& Safety | - | - |  | - | - |
| City Hall | 3 | 1 | 2 | - | - |
| Council | - | - | 1 | 2 | 1 |
| DWP | 19 | 20 | 21 | 19 | 18 |
| Economic Workforce \& Development Department | - | - | - | - | 2 |
| Farmer's Market | - | 9 | - | - | - |
| Fig Plaza | - | 2 | - | - | 5 |
| General Services | - | 1 | - | - | 4 |
| Housing | - | - | - | - | 2 |
| LACERS | 13 | 11 | 11 | 14 | 11 |
| LAFD (Civilian) | - | 1 | 1 | - | - |
| LAFD (Sworn) | 1 | 1 | - | 2 | 1 |
| LAFPP | 4 | 6 | 4 | 7 | 4 |
| LAPD (Civilian) | 2 | 8 | 4 | 3 | 1 |
| LAPD (Sworn) | 4 | 9 | 2 | 6 | 3 |
| LAPPL | 4 | 5 | 6 | 5 | 6 |
| LAWA LAX | 12 | 14 | 15 | 13 | 14 |
| LAWA Van Nuys | 1 | - | 1 | - | - |
| LA Zoo \& Botanical Gardens | - | - | 1 | - | 2 |
| Library | 4 | 3 | 1 | 2 | 7 |
| Marvin Braude Building | - | 1 | 3 | 3 | 3 |
| Office of Finance | - | - | - | 3 | - |
| Personnel | 1 | - | - | - | 5 |
| Port of Los Angeles Harbor | 3 | 3 | 3 | 4 | 3 |
| Public Works Building | - | 1 | 1 | - | - |
| Public Works -Contracts Administration | 1 | - | 2 | 1 | 1 |
| Public Works- Engineering | 2 | - | - | 1 | - |
| Public Works- Sanitation | 1 | 5 | 4 | - | 5 |
| Public Works-Street Lightning | 1 | - | - | - | - |
| Public Works- Street Services | 1 | 1 | - | - | 5 |
| Public Works- Urban Forestry | - | - | - | 1 | - |
| Rec \& Park | - | 3 | 12 | 2 | 1 |
| SEUI 721 | - | - | - | - | 1 |
| Transportation | 6 | 4 | 1 | 4 | 4 |
| Wellness Fair (City Hall) | - | 1 | - | - | - |
| Total On-site Visits | 86 | 113 | 97 | 92 | 109 |

## Local Retirement Counselors

Feedback Highlights
"The DC team has always been very helpful. They've always answered all my questions. "Hector helped by La Tanya
"Our rep was courteous friendly and informative. A pleasure to work with and made us very comfortable."Cole, helped by Leslie
"The Representative was very informative and knowledgeable. Able to answer an array of questions by our group and was willing to sit with our wives to explain the program if needed. "Kim, helped by Carol
"Steve Harmen was exceptionally professional and accommodating in helping me during a etirement predicament which required special attention. Steve got it done just in time! Thank you Steve!" - Michael
helped by Steve
"Leslie is very knowledgeable and helpful. She really helped me understand my retirement options." Lloyd, helped by Leslie
"Keep the good people and service in place." Raul, helped by Steve
"I am very satisfied with the way the Personnel assists employees. Good customer service!"-
Josephine, helped by La Tanya
"Very knowledgeable and courteous staff. Thumbs up. " - William helped by Vince

## Thank You



## Appendix

## CITY OF LA 457 DEFERRED COMP

## Schwab Personal Choice Retirement Account (PCRA) Quarterly Report

As of $3 / 31 / 2019$

## The Schwab Personal Choice Retirement Account (PCRA) Quarterly Report CITY OF LA 457 DEFERRED COMP as of 3/31/2019

| Plan Profile Information | $457 B$ |
| :--- | ---: |
| Plan Type | $\$ 534,982,469$ |
| Total PCRA Assets | 3,922 |
| Total Funded PCRA Accounts | $\$ 10,132,251$ |
| Total Roth Assets | 417 |
| Total Funded Roth Accounts | $\$ 168,663,885$ |
| Total Advisor Managed PCRA Assets | 882 |
| Total Advisor Managed Funded PCRA Accounts | 153 |
| PCRA Accounts Opened This Quarter | $\$ 12,237,668$ |
| PCRA Assets In and Out This Quarter* | $\$ 136,406$ |

## Assets and Accounts (Trailing 4 Quarters)



[^1]©2017 Charles Schwab \& Co., Inc. ("Schwab"). Member SIPC. All rights reserved.
Compliance number: 0517-ZGX6

PCRA Participant Profile Information

| Average Participant Age | 52 |
| :--- | ---: |
| Percent Male Participants | $83 \%$ |
| Percent Female Participants | $17 \%$ |
| Total Assets by Category |  |
| Cash Investments | $\$ 70,315,650$ |
| Equities | $\$ 193,005,222$ |
| ETFs | $\$ 90,280,721$ |
| Fixed Income | $\$ 11,449,830$ |
| Mutual Funds | $\$ 169,999,903$ |
| Other | $-\$ 68,857$ |

## Average Positions Per Account

Cash Investments 1.0
Equities 4.5
ETFs 1.8
Fixed Income 0.1
Mutual Funds 2.0
Other 0.0
Total 9.5
Average Trades Per Account
Equities 3.5

ETFs 1.5
Fixed Income 0.1
Mutual Funds 3.0
Other 0.1
Total 8.2

## The Schwab Personal Choice Retirement Account (PCRA) Quarterly Report CITY OF LA 457 DEFERRED COMP as of 3/31/2019

| Top 10 Mutual Fund Holdings** |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Name | Category | Symbol | OS* | \$MF Assets | \%MF Assets |
| T ROWE PRICE COMM AND TECH FUND INV | Specialized Funds | PRMTX | Y | \$4,353,717 | 2.63\% |
| PROFUNDS ULTRA NASDAQ 100 INV CL | Specialized Funds | UOPIX | Y | \$3,201,614 | 1.94\% |
| DFA GLBLALLOC 60/40 PORT INST | Hybrid Funds | DGSIX | N | \$2,964,789 | 1.79\% |
| BLACKROCK HEALTH SCIENCE OPPTY CL INSTL | Specialized Funds | SHSSX | N | \$2,884,114 | 1.74\% |
| PIMCO INCM INST CL | Taxable Bond Funds | PIMIX | N | \$2,861,565 | 1.73\% |
| DFA US CORE EQTY 2 PORT INSTL | Small Capitalization Stock Funds | DFQTX | N | \$2,838,322 | 1.72\% |
| RISKPRO DYNAMIC 15 TO 25 FD CLR | Hybrid Funds | PFDPX | Y | \$2,705,993 | 1.64\% |
| SCHWAB S\&P 500 INDEX FD | Large Capitalization Stock Funds | SWPPX | Y | \$2,509,298 | 1.52\% |
| JANUS HENDERSON GLBL TECH T | Specialized Funds | JAGTX | Y | \$2,445,335 | 1.48\% |
| RISKPRO PFG AGGRESSIVE 30 PLUS FD CLR | International | PFSUX | Y | \$2,418,315 | 1.46\% |
| Top 10 Fund Families |  |  |  |  |  |
| Name | \$MF Assets |  |  |  | \%MF Assets |
| DFA | \$22,091,358 |  |  |  | 13.36\% |
| JANUS | \$11,376,804 |  |  |  | 6.88\% |
| T ROWE PRICE | \$8,489,707 |  |  |  | 5.14\% |
| SCHWAB | \$7,550,756 |  |  |  | 4.57\% |
| VANGUARD | \$6,420,136 |  |  |  | 3.88\% |
| PROFUNDS | \$5,063,490 |  |  |  | 3.06\% |
| PIMCO FUNDS | \$5,054,616 |  |  |  | 3.06\% |
| BLACKROCK | \$4,875,830 |  |  |  | 2.95\% |
| FIDELITY | \$4,495,359 |  |  |  | 2.72\% |
| OPPENHEIMER | \$4,073,539 |  |  |  | 2.46\% |

[^2]
## The Schwab Personal Choice Retirement Account (PCRA) Quarterly Report CITY OF LA 457 DEFERRED COMP as of 3/31/2019

## Top 10 Equity Holdings

| Name | Category | Symbol | \$EQ Assets | \% |
| :--- | :--- | :--- | :---: | :---: |
| APPLE Assets |  |  |  |  |
| AMAZON.COM INC | Information Technology | AAPL | \$21,424,816 |  |
| FACEBOOK INC | CLASS | A | Consumer Discretionary | AMZN |

## Top 10 ETF Holdings

| Name | Category | Symbol | OS* | \$ETF Assets | \%ETF Assets |
| :---: | :---: | :---: | :---: | :---: | :---: |
| SCHWAB US BROAD MARKET ETF | US Equity | SCHB | Y | \$5,561,776 | 6.16\% |
| SCHWAB INTERNATIONAL EQUITY ETF | International Equity | SCHF | Y | \$3,827,462 | 4.24\% |
| ISHARES SHORT TERM CORPORAT BD ETF | US FI | IGSB | Y | \$3,798,286 | 4.21\% |
| SCHWAB US SMALL CAP ETF | US Equity | SCHA | Y | \$2,667,616 | 2.95\% |
| ISHARES INTERMEDT TERM CORP BOND ETF | US FI | IGIB | Y | \$2,572,667 | 2.85\% |
| ISHARES CORE S\&P 500 ETF | US Equity | IVV | N | \$2,167,501 | 2.40\% |
| SCHWAB US DIVIDEND EQUITY ETF | US Equity | SCHD | Y | \$2,100,678 | 2.33\% |
| CHARLES SCHWAB US MC ETF | US Equity | SCHM | Y | \$2,094,682 | 2.32\% |
| SCHWAB US LARGE CAP GROWTH ETF | US Equity | SCHG | Y | \$2,040,358 | 2.26\% |
| SCHWAB US LARGE CAP VALUE ETF | US Equity | SCHV | Y | \$1,905,542 | 2.11\% |

[^3]
## The Schwab Personal Choice Retirement Account (PCRA) Quarterly Report CITY OF LA 457 DEFERRED COMP as of 3/31/2019

Market Value Allocation - All Assets (Quarter over Quarter)

3/31/2019


12/31/2018


The above charts illustrate the percent of PCRA participant assets in each noted asset class as percentage of total PCRA assets. Percentages are calculated as of quarter-end. Money Market Funds are classified under Mutual Funds.
Net Flow - All Non-Cash Assets (3-Month Period Ending 3/31/2019)


[^4]
## The Schwab Personal Choice Retirement Account (PCRA) Quarterly Report CITY OF LA 457 DEFERRED COMP as of 3/31/2019

Market Value Allocation - Mutual Funds (Quarter over Quarter)

3/31/2019


12/31/2018


The above charts illustrate the percent of PCRA participant assets in each noted asset class as percentage of total PCRA assets. Percentages are calculated as of quarter-end. Money Market Funds are classified under Mutual Funds.
Net Flow by Sector - Mutual Funds (3-Month Period Ending 3/31/2019)


[^5]
## The Schwab Personal Choice Retirement Account (PCRA) Quarterly Report CITY OF LA 457 DEFERRED COMP as of 3/31/2019

Market Value Allocation - Equities (Quarter over Quarter)

3/31/2019


12/31/2018


The above charts illustrate the percent of PCRA participant assets in each noted asset class as percentage of total PCRA assets. Percentages are calculated as of quarter-end. Money Market Funds are classified under Mutual Funds.
Net Flow by Sector - Equities (3-Month Period Ending 3/31/2019)


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## The Schwab Personal Choice Retirement Account (PCRA) Quarterly Report CITY OF LA 457 DEFERRED COMP as of 3/31/2019

Market Value Allocation - ETF (Quarter over Quarter)

3/31/2019


12/31/2018


The above charts illustrate the percent of PCRA participant assets in each noted asset class as percentage of total PCRA assets. Percentages are calculated as of quarter-end. Money Market Funds are classified under Mutual Funds.
Net Flow by Sector - ETF (3-Month Period Ending 3/31/2019)


[^7]The Schwab Personal Choice Retirement Account (PCRA) Quarterly Report CITY OF LA 457 DEFERRED COMP as of 3/31/2019

Average Monthly Trades Per Account (3-Month Period Ending 3/31/2019)


Trading Channel Mix (Month over Month)


## The Schwab Personal Choice Retirement Account (PCRA) Quarterly Report CITY OF LA 457 DEFERRED COMP as of 3/31/2019

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For participants who utilize the Personal Choice Retirement Account (PCRA), the following fees and conditions may apply: Schwab's shortterm redemption fee of $\$ 49.95$ will be charged on redemption of funds purchased through Schwab's Mutual Fund OneSource® service (and certain other funds with no transaction fee) and held for 90 days or less. Schwab reserves the right to exempt certain funds from this fee, including Schwab Funds®, which may charge a separate redemption fee, and funds that accommodate short-term trading.

Trades in no-load mutual funds available through Mutual Funds OneSource service (including Schwab Funds) as well as certain other funds, are available without transaction fees when placed through schwab.com or our automated phone channels. Schwab reserves the right to change the funds we make available without transaction fees and to reinstate fees on any funds. Funds are also subject to management fees and expenses.

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The information contained herein is obtained from third-party sources and believed to be reliable, but its accuracy or completeness is not guaranteed. This report is for informational purposes only and is not a solicitation, or a recommendation that any particular investor should purchase or sell any particular security.


[^0]:    ${ }^{1} 2018$ NAGDCA Perspectives in Practice Survey Report (Based on 2017 results)
    2 Voya Universe Benchmarking

[^1]:    * Assets In and Out includes contributions and distributions.

[^2]:    **Top 10 Mutual Funds does not include Money Market Funds
    *OS = OneSource, no-load, no transaction fee

[^3]:    *OS = OneSource, no transaction fee

[^4]:    Net Flow is the net of all cash inflows and outflows in and out of financial assets; the performance of an asset or fund is not taken into account, only share redemptions, or outflows, and share purchases, or inflows.

[^5]:    Net Flow is the net of all cash inflows and outflows in and out of financial assets; the performance of an asset or fund is not taken into account, only share redemptions, or outflows, and share purchases, or inflows.

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