DEFERRED COMPENSATION PLAN

# City of Los Angeles <br> Deferred Compensation Plan 

Third Quarter 2021 Review

# Updates - News - Trends 

Plan Health
Plan Goals
Employee Engagement


## Updates - News - Trends

## Q3 2021 Plan Summary

> Total plan assets closed at \$8,820,724,913 for Q3 2021, a slight increase of .001\% from Q2 2021.
> The total participant count increased by 70 to 50,663 participants from Q2.
> Despite plan assets remaining relatively unchanged, there was net positive cash flow in Q3 of \$12,288,389.
> The top three investment holdings (by balance) were the DCP Large Cap Fund, Stable Value Fund, and the Schwab Brokerage option.
$>22 \%$ of participants who engaged with the City's Retirement Calculator took action in the DCP. Action taken included: increased deferral elections for Q3; modified fund allocations and/or rollovers into the DCP.
> Over 5,000 participants met with the onsite team either through meetings, calls, or electronic communications.


## Plan Health

## Plan Overview

|  | $\mathbf{2 0 2 0} \mathbf{Q 2}$ | $\mathbf{2 0 2 0} \mathbf{Q 3}$ | $\mathbf{2 0 2 0} \mathbf{Q 4}$ | $2021 \mathbf{Q 1}$ | $2021 \mathbf{Q 2}$ | 2021 Q3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total Plan <br> Participants | 50,225 | 50,303 | 50,395 | 50,532 | 50,593 | 50,663 |
| Total Plan <br> Assets | $\$ 7,000,622,131$ | $\$ 7,361,506,694$ | $\$ 8,035,747,720$ | $\$ 8,336,053,561$ | $\$ 8,820,623,760$ | $\$ 8,820,724,913$ |
| Average <br> Balance | $\$ 139,385$ | $\$ 146,343$ | $\$ 159,455$ | $\$ 164,966$ | $\$ 174,345$ | $\$ 174,102$ |
| Percent <br> Employees <br> with Loans | $32 \%$ | $31 \%$ | $31 \%$ | $30 \%$ | $30 \%$ | $30 \%$ |
| Average <br> Outstanding <br> Loan | $\$ 14,425$ | $\$ 14,607$ | $\$ 14,361$ | $\$ 14,268$ | $\$ 14,327$ | $\$ 14,330$ |

## Cash Flow Summary

## Cash In

| Pre-tax Contributions | $61,484,284.84$ |
| :--- | :--- |
| Roth Contributions | $13,199,971.63$ |
| Rollover Contributions | $19,699,629.08$ |
| Loan Repayments | $21,829,607.66$ |
| Other | $12,931,313.61$ |

## Total Cash In

"Other" activity represents all inter-participant transfer activity, which includes decedent/beneficiary activity, QDRO splits and Alternate participant transfers. "Withdrawals" activity represents withdrawals, installments and termination payments

## Cash Out

| Distributions | $41,440,120.39$ |
| :--- | ---: |
| Rollovers | $42,495,237.42$ |
| Loans Issued | $18,945,759.90$ |
| Fees | $1,043,986.50$ |
| Other | $12,931,313.61$ |

Total Cash Out
(\$116,856,417.82)
\$12,288,389.00


## Percentage of Plan Assets



## Balances by Investment

| Investment | Investment Balance | Number of Participants | Average Participant Balance In Fund | Percentage of Plan Assets |
| :---: | :---: | :---: | :---: | :---: |
| SCHWAB BROKERAGE | \$1,281,415,398.17 | 6,176 | \$207,483.06 | 14.5\% |
| FDIC INSURED SAVINGS ACCOUNT | \$495,186,300.07 | 12,663 | \$39,104.98 | 5.6\% |
| STABLE VALUE | \$1,312,991,375.92 | 13,432 | \$97,751.00 | 14.9\% |
| ULTRA CONSERVATIVE PORTFOLIO | \$122,557,190.51 | 2,806 | \$43,676.83 | 1.4\% |
| CONSERVATIVE PORTFOLIO | \$273,943,714.74 | 5,436 | \$50,394.36 | 3.1\% |
| MODERATE PORTFOLIO | \$536,051,128.76 | 12,151 | \$44,115.80 | 6.1\% |
| AGGRESSIVE PORTFOLIO | \$559,716,887.08 | 14,581 | \$38,386.73 | 6.3\% |
| ULTRA AGRESSIVE PORTFOLIO | \$323,491,525.73 | 10,708 | \$30,210.27 | 3.7\% |
| DCP BOND FUND | \$224,613,078.38 | 7,234 | \$31,049.64 | 2.5\% |
| DCP LARGE CAP FUND | \$2,660,121,701.80 | 22,149 | \$120,101.21 | 30.2\% |
| DCP MID CAP FUND | \$407,765,508.66 | 8,949 | \$45,565.48 | 4.6\% |
| DCP SMALL CAP FUND | \$367,634,302.79 | 10,006 | \$36,741.39 | 4.2\% |
| DCP INTERNATIONAL FUND | \$255,236,800.85 | 9,254 | \$27,581.24 | 2.9\% |
| Total Investment Balance: | \$8,820,724,913.46 |  |  |  |
| Total Loan Fund: | \$150,945,102.13 |  |  |  |

## Diversification

Participant Investment Option Holdings by Number of Participants



## The Schwab Personal Choice Retirement Account (PCRA) Quarterly Report CITY OF LA 457 DEFERRED COMP as of 9/30/2021

| Plan Profile Information | $457 B$ |
| :--- | ---: |
| Plan Type | $\$ 1,276,395,361$ |
| Total PCRA Assets | 7,194 |
| Total Funded PCRA Accounts | $\$ 48,903,522$ |
| Total Roth Assets | 1,268 |
| Total Funded Roth Accounts | $\$ 575,762,804$ |
| Total Advisor Managed PCRA Assets | 3,030 |
| Total Advisor Managed Funded PCRA Accounts | 274 |
| PCRA Accounts Opened This Quarter | $\$ 42,155,172$ |
| PCRA Assets In and Out This Quarter* | $\$ 177,425$ |



[^0]

## Plan Goals

## Participant Outcomes: Participation

For the period July 2020 through December 2021, the Board adopted two targeted goals to increase participation for employees with less than three years of City service.

Goal: Increase participation of employees with less than one year of City service by 1\%, from 40\% to 41\%.


Goal: Increase participation of employees with less than three years of City service by $1 \%$, from $52 \%$ to $53 \%$.


[^1] year 2021. A final report regarding the outcomes of calendar year 2021 participant goals will be presented to the Board in the first quarter of 2022.

## Participant Outcomes: Department Participation

For the period July 2020 through December 2021, the Board adopted two targeted goals to increase participation for the lowest participating departments and labor organizations.

Goal: Increase participation of the five departments with the lowest participation by $1 \%$ :

*At its meeting on July 20, 2021, the Board approved the measurement of DCP participant goals on a calendar year basis starting with calendar year 2021. A final report regarding the outcomes of calendar year 2021 participant goals will be presented to the Board in the first quarter of 2022.

## Participant Outcomes: Labor Organization Participation

For the period July 2020 through December 2021, the Board adopted two targeted goals to increase participation for the lowest participating departments and labor organizations.

Goal: Increase participation of the five groups of labor organizations or non-represented employees (greater than 50 fulltime employees) with the lowest participation by 1\%:


[^2]
## Participant Outcomes: Contributions

For the period July 2020 through December 2021, the Board adopted two goals aimed at maintaining the average employee contribution and increasing participant contributions as a percent-of-pay.

Goal: Maintain average employee contributions at the current $5.48 \%$, calculated to include all full-time employees eligible for the DCP.


Goal: Increase the number of participants saving as a percent-of-pay from 3,064 (9\% of contributing participants) to 3,446 (10\% of contributing participants).


[^3] 2021. A final report regarding the outcomes of calendar year 2021 participant goals will be presented to the Board in the first quarter of 2022.

## Participant Outcomes: Asset Retention

For the period July 2020 through December 2021, the Board adopted two goals aimed at retaining the assets of participants who have separated from City service.

Goal: Maintain the number of participants separated from City service who roll funds out of their account to no more than $4.5 \%$ of the separated population (excluding closures of QDRO and beneficiary accounts).

|  | Q1 FY 20/21 | Q2 FY 20/21 | Q3 FY 20/21 | Q4 FY 20/21 | Q1 FY 21/22 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Total Plan \# of <br> Participants Retired <br> \& Terminated | 21,232 | 22,799 | 23,890 | 25,369 | 26,166 |
| \# Rolled Out a <br> Portion or All Funds | 160 | 153 | 176 | 120 | 150 |
| \% Separated <br> Participants Rolled <br> Funds Out | $0.8 \%$ | $\mathbf{0 . 7 \%}$ | $\mathbf{0 . 7 \%}$ | $\mathbf{0 . 7 \%}$ | $\mathbf{0 . 6 \%}$ |
| Annualized \% |  |  |  |  | 2.7\% |

## Participant Outcomes: Distributions

For the period July 2020 through December 2021, the Board adopted two goals aimed at retaining the assets of participants who have separated from City service.

FY 20/21 Goal: Maintain the number of participants separated from City service who close their accounts to no more than $2.5 \%$ of the separated population (excluding closures of QDRO and beneficiary accounts).


## Employee Engagement

## Digital Engagement

## Personal Financial Dashboard Engagement

Unique Participant Activity
Used the Personal Financial Dashboard

Created an action plan

Took action after using Personal Financial Dashboard

Participants
1,054

21

199

2\%

19\%

19\% of participants took action after using the PFD
66 participants are saving an average of $4.2 \%$ more per pay period (from $2.7 \%$ to $6.9 \%$ )
117 participants are saving an average of $\$ 78$ more per pay period (from $\$ 248$ to $\$ 326$ )

109 participants changed a fund allocation

7 participants rolled money into a plan

VOYA
Welcome WILLIAM, do you want to start completing your financial picture?

| Got 10 minutes? | Got 30 minutes? |
| :---: | :---: |
| See how much you might have in retirement and how long your money could last. | See your entire financial picture in one place and feel confident about your money decisions. |
|  | - Create your persional finencal dashboard. |
| - Fand out the meme yourte on wack tohave esch yeer duming | - Review all your finances - banking, investing, household budget and spending - in one convenient place. |
| reticementand and how manyy yorst $h$ could last <br> Change your input to see the effect on both the | - Manage your spending and find ways to sowe even more for large financial goels, ke retrement or college. |
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| 24 of 28 Stat > | - = Start ${ }^{\text {s }}$ |
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|  |  |

## Digital Engagement

## 1,936 participants used loan guidance

$609(31 \%)$ participants used loan guidance and did not take a loan

1,327 (69\%) participants used loan guidance and went on to take a loan

## 1,278 participants skipped loan guidance

202 (16\%) participants skipped loan guidance and did not take a loan

On the road to retirement, taking out a loan can cause a few bumps along the way.


FIND OUT HOW

1,076 (84\%) participants skipped loan guidance and went on to take a loan

Vincent Alvarez, Leslie Yoshioka, La Tanya Harris, Carol Say, Steve Harman

|  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
|  | 3Q 2020 | 4Q 2020 | 1Q 2021 | 2Q 2021 | 3Q 2021 |
| Virtual Meetings | 16 | 23 | 25 | 31 | 28 |
| Meeting Attendees | 911 | 1,459 | 1,194 | 987 | 663 |
| Call Totals | 2,001 | 3,384 | 3,544 | 2,989 | 2,617 |
| Emails | 1,308 | 1,539 | 2,166 | 2,788 | 1,708 |
| Total Participation | 5,220 | 6,382 | 6,904 | 5,764 | 4,988 |
| Enrollments | 73 | 47 | 39 | 45 | 32 |

## 2021 3Q Representative Activity

## Thank You


[^0]:    * Assets In and Out includes contributions and distributions.

[^1]:    *At its meeting on July 20, 2021, the Board approved the measurement of DCP participant goals on a calendar year basis starting with calendar

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